



Biggest Little Recap

January - July 2026

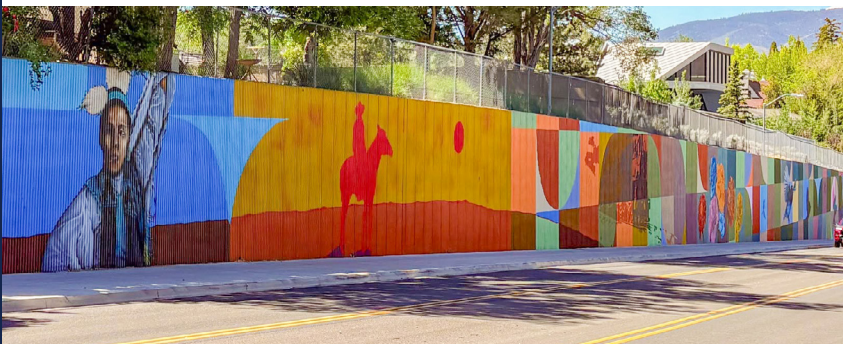


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Public Safety Center plaza art



Redevelopment Agency reaches an extension agreement with Nevada land and Aces baseball.

The Parks and Recreation staff during the 4th on Fourth Parade.



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We want to engage with you across our social media networks!

Reno.Gov/Engage



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& Submit Your Feedback**



Sign-up for our Newsletters



**Get Involved with our
Neighborhood Advisory
Board (NAB) Meetings**

As we prepare this edition of the Biggest Little Recap, our community is recovering from the Bug and Hawk fires, which affected so many residents across our region. I want to begin by recognizing the firefighters, law enforcement officers, emergency personnel, dispatchers, public works crews, utility partners, volunteers, and many others who worked around the clock to protect lives, homes, and our community. I am especially grateful for the regional cooperation we saw throughout these incidents and for the neighbors who stepped up to support one another during a challenging time.

Moments like these are a powerful reminder that the work of local government is ultimately about people, keeping our community safe, providing essential services, and being there when our residents need us most.

With that spirit of service in mind, welcome to the summer 2026 edition of the Biggest Little Recap. This update covers the work accomplished across the City of Reno from January through June 2026, representing the second half of Fiscal Year 2026. With the prior fiscal year having closed on June 30, this is a natural moment to reflect on a full year of progress, recognize what our teams delivered under real constraints, and look ahead to the priorities that will guide the year to come.

By many measures, this was a demanding stretch. Development of the Fiscal Year 2027 budget, adopted by Council on May 20, was among the most challenging cycles in recent memory, as inflationary costs continued to outpace revenue growth. Our teams met that challenge with discipline, building a balanced budget through careful tradeoffs, operational efficiencies, and a continued focus on protecting core services. That we closed the fiscal year on stable footing is a direct reflection of the professionalism and problem-solving our employees bring to their work every day.

This period also brought meaningful transitions and momentum. We welcomed Corey Solferino as our new Chief of Police, along with new leadership and talented team members across several departments. And we continued moving complex community priorities forward through the same approach that has served us well: collaboration, data-informed decision making, and strong regional partnerships.

Some of the highlights from this period include:

- Adopting a balanced Fiscal Year 2027 budget through disciplined financial management, while earning the GFOA Triple Crown Award for a fourth consecutive year.
- Deepening regional coordination on public safety, from combining dispatch operations with our regional partners to advancing shared operating

standards across area fire agencies.

- Celebrating the opening of three new affordable housing communities and continuing to expand housing stability and support for residents in need.
- Modernizing the systems residents rely on, including new tools for permitting, code enforcement, business licensing, and customer service.
- Nearing completion of the Fiscal Year 2027 through 2029 Strategic Plan, setting clear priorities to guide our work over the next three years.

Behind each of these accomplishments are hundreds of City employees doing work that is often out of view but essential to the quality of life in Reno. I remain deeply grateful for their dedication, particularly at a time when the demands on local government continue to grow.

I also want to thank the Reno City Council for its steady policy direction. That direction gives us the roadmap for this work, helps us prioritize limited resources, and keeps us focused on the outcomes that matter most to residents. I value the partnership and shared accountability this work requires, and I remain committed to delivering on Council's direction with professionalism, responsiveness, and measurable results.

Finally, thank you to our residents and community partners for your continued engagement. The strongest outcomes happen when we work together with a shared understanding of the challenges, the tradeoffs, and the opportunities ahead. Your involvement makes our work better and helps ensure we are building a city that reflects the needs and values of the people who live here.

I hope you will take a few minutes to read through this recap and see the progress underway across the organization. As we move into a new fiscal year, we will stay focused, keep improving how we deliver, and continue to earn the trust of this community through steady, measurable results.

With much appreciation,
Jackie



Arts & Culture

California Avenue Mural Project

The City of Reno Arts & Culture Department facilitated an artist selection and community engagement process to paint a mural along nearly 800 feet of the corrugated concrete retaining wall on California Avenue at the intersection of Keystone Avenue.

ABG Art Group was selected to paint the mural and worked over the course of four weeks with six artists to complete the mural in April and May of 2026. The design is intended to move from day to night and includes cultural and natural elements, such as native flora and fauna, the Reno flag, and the city skyline at night.

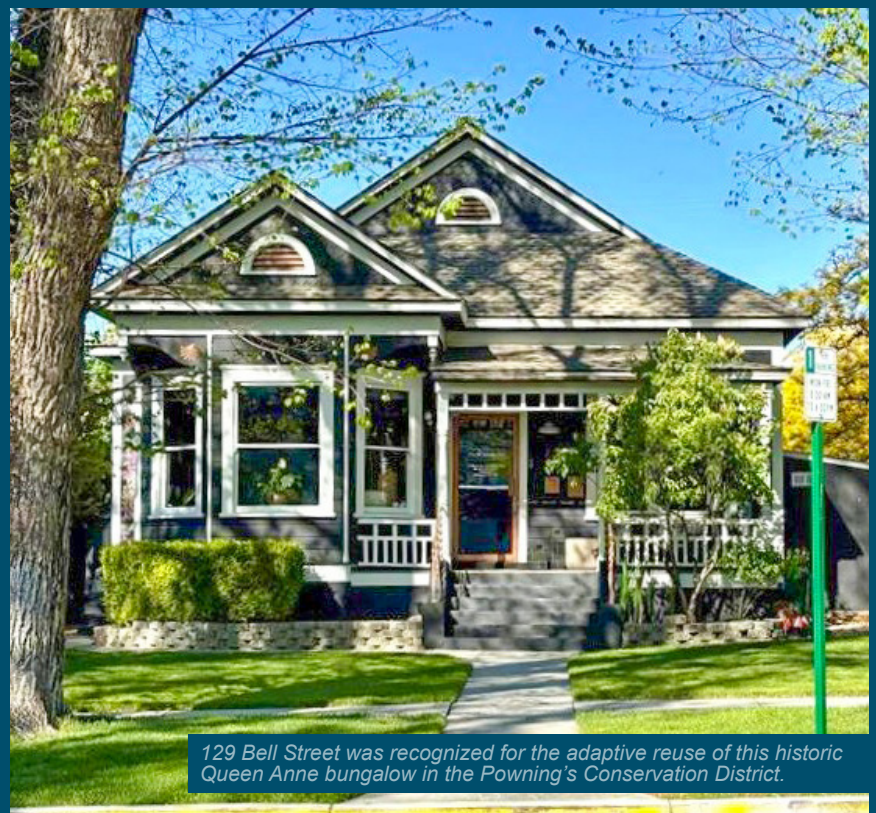


Historic Preservation Awards

The City of Reno Historical Resources Commission celebrated excellence in preservation during National Preservation Month in May. The Commission held an awards ceremony at the newly renovated California Building in Idlewild Park for 130 guests.

21 award recipients were recognized in categories including Legacy Business, Distinguished Service, Preservation Advocacy, and more. The event was supported by the Historic Reno Preservation Society and the Northern Nevada chapter of the American Institute of Architects.

Read more about the 2026 Historic Preservation Awards on [Reno.Gov](https://reno.gov).





Art installation at the PSC entrance

Public Safety Center Plaza Art

Artist John Fleming designed the in-ground installation from three community surveys, two in-person public meetings, and stakeholder feedback. In the winter of 2025, the artist collaborated with the Arts & Culture Department to put out a call for community stories, poems, and other writings about the Truckee River.

The artwork, titled “River Stories,” depicts the Truckee River inlaid into the paved plaza leading to the entrance of the Public Safety Center (PSC). The community contributions are etched into the pavers as they map out the path of the Truckee River that intersects a round mosaic showing the location of the PSC along the river. The installation was completed in May 2026.



John Fleming's "River Stories"



Two of the sculptures installed in front of Reno City Hall by the entrance on Virginia Street.

City Hall Sculptures

In February 2026, four new sculptures were installed in front of City Hall. The sculptures, titled “Artist Bouquet,” were created by local artist Mike Burke and uses the idea of vases with paintbrush flowers.

Burke says, “[they] represent the city of Reno connection to and appreciation of public art. These pieces are my way of showcasing common objects in a whimsical and larger than life fashion as well as adding some vibrancy to the facade of City Hall.”



The NCO Depot shortly after its construction in 1910 (Nevada Historical Society).

East 4th Street Listed in the National Register of Historic Places

A portion of East 4th Street was added to the National Register of Historic Places in May 2026. The boundaries of this historic district are Evans Avenue on the west to Cares Drive on the east, including some properties north to 5th and south to the Union Pacific Railroad. Nearly a hundred properties within the district were added to the National Register as part of this designation.

The City of Reno supported this nomination through a grant from the Nevada State Historic Preservation Office.

East 4th Street is recognized as a transportation corridor that shaped Reno’s industrial, commercial, and tourist activities in the early to mid-twentieth century. The district is home to some of Reno’s most remarkable early twentieth-century buildings, including the Nevada-California-Oregon (NCO) Railroad Depot, now The Depot Craft Brewery and Distillery.

Learn more on the City of Reno Historic Preservation webpages.

Business Licensing & Code Enforcement

Update and Adoption of the 2024 International Property Maintenance Code (IPMC)

The proposed update to adopt the 2024 edition of the International Property Maintenance Code (IPMC) was first presented to the Reno City Council for recommendation in December 2025. Following that presentation, staff held multiple public meetings in May 2026 to gather community feedback on the proposed changes.

The ordinance was brought back to Council for introduction on June 10, 2026, and was adopted on July 22, 2026.

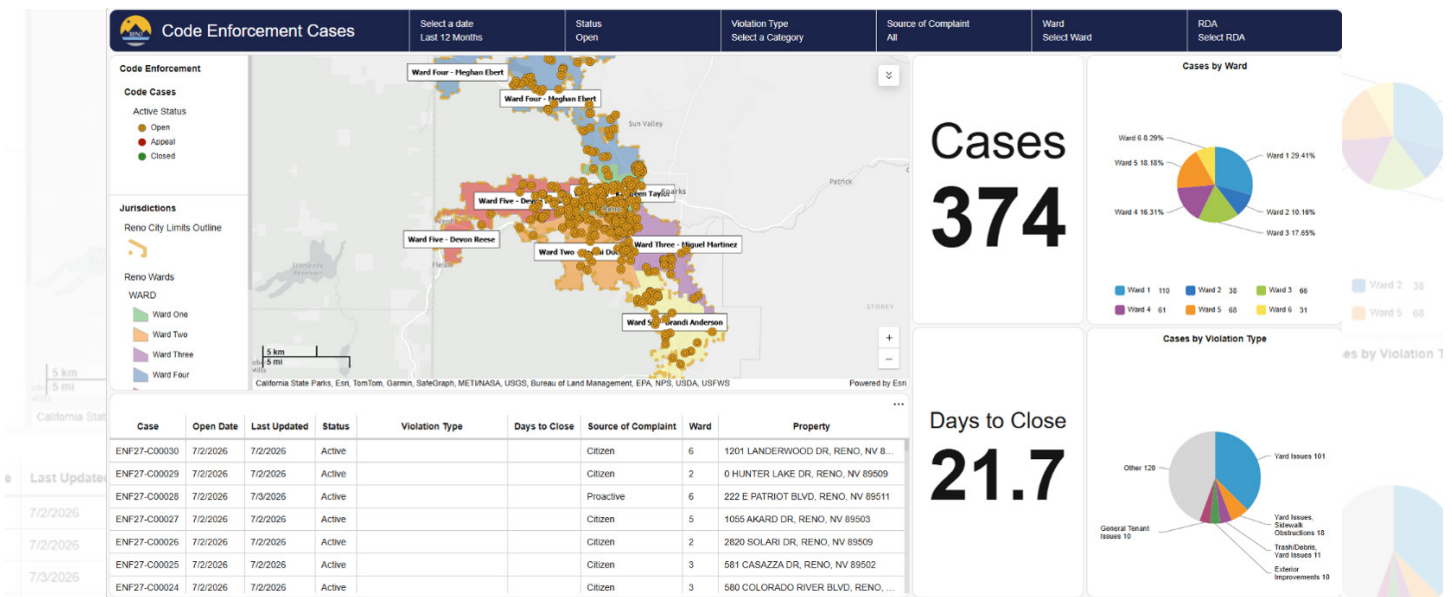
The City currently operates under the 2012 IPMC, which is now significantly outdated. Moving to the 2024 edition ensures that Reno's property maintenance standards reflect current best practices, modern safety requirements, and industry aligned expectations. Keeping these codes up to date is essential for consistent enforcement, improved public safety, and alignment with contemporary building and property maintenance standards.

Introducing the City of Reno Code Enforcement Dashboard

The City of Reno is committed to transparency, community engagement, and keeping residents informed about what's happening in their neighborhoods. The new Code Enforcement Dashboard is designed to provide an easy, up to date view of Code Enforcement activity across the city.

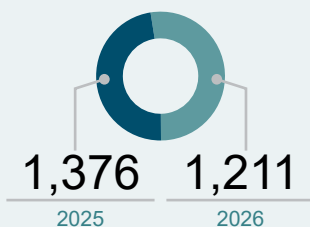
Updated daily with information from the previous day, the dashboard offers a clear snapshot of how Code Enforcement works to maintain safe, healthy, and vibrant neighborhoods. Community members can explore activity in a way that's simple, interactive, and meaningful.

The dashboard can be found at Reno.Gov/CodeEnforcement.

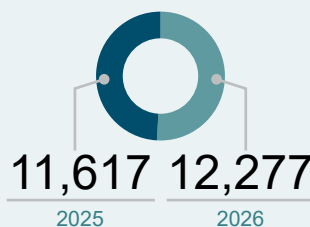


Business Licensing Year-Over-Year (Jan. - Jun.)

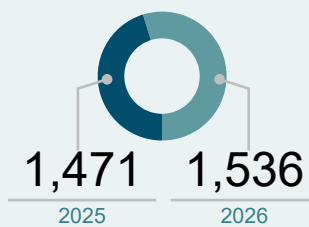
New Licenses Issued



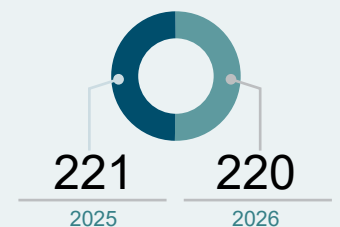
Renewals Submitted



Applications Submitted



Special Event/Activity Applications Submitted



Welcome Aboard to Our Newest Team Members

The Business Licensing and Code Enforcement Department recently experienced several staffing changes following retirements and internal transfers; however, all vacant positions have now been successfully filled.

The newest members of the department, listed in the order photographed: James Wilkins, Cody Dills, Nicole Ourtiau, Angel Alvarado, Angelina Landeros, and Brianna Sanchez.

Each of these talented individuals brings valuable skills and experience, and their contributions are expected to enhance the department’s ongoing work within the community.



The newest Code Enforcement and Business Licensing members.

Motel Inspection Program Update

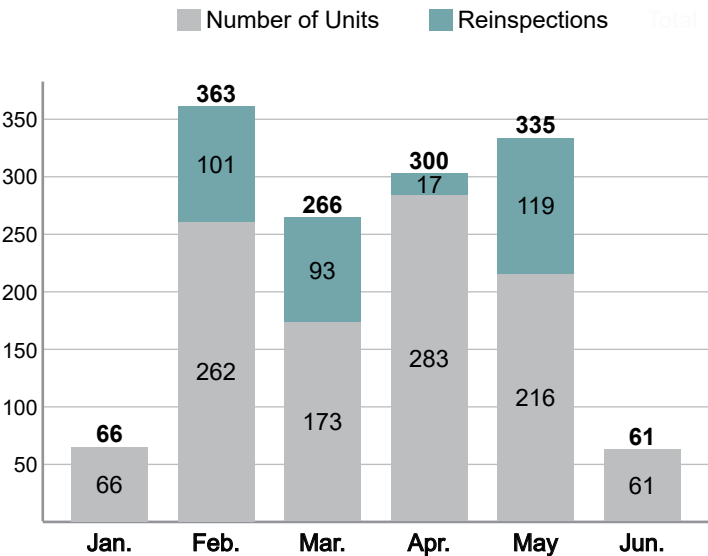
As part of ongoing efforts to strengthen the Motel Inspection Program (MIP), staff has completed a substantial portion of this year’s inspection cycle. One of the key improvements implemented in the program is that all rooms within each motel are now inspected, ensuring a more thorough and consistent evaluation of property conditions.

As of June 23, 2026, the City has completed:

- 21 Annual Motel Inspections
- 17 Reinspections
- A total of 1,391 individual units inspected across all properties

This expanded, unit by unit approach strengthens public safety, supports habitability standards, and ensures more accurate documentation of conditions within the community’s motel housing inventory.

2026 Monthly Units and Reinspections



Update to Business Licensing Center and Paperless Program

In partnership with Open Counter, the Business Licensing Center (BLC) launched on July 15, 2026. This user-friendly tool offers a step-by-step walkthrough of the entire business licensing process, beginning at the state level.

Staff has begun informing customers that license renewal notices will no longer be sent by mail and are directing them to the online portal for payments. Between January and June 2026, 68% of renewals were completed online, representing an 11% increase compared to the same period in 2025.

Reno Municipal Code Review

- In March 2026, Council heard a staff presentation on potential nonprofit organization registration requirements; however, no direction was given to staff to move forward at this time.
- In June 2026, the department hosted two stakeholder meetings for proposed code changes related to RMC Chapter 5.07 - Alcoholic Beverages. Modernization and streamlining of current regulations is a priority to ensure greater clarity, consistency, and operational effectiveness. On July 22, 2026, staff presented a draft to Council for discussion. Direction was given to incorporate Council input, to continue gathering stakeholder feedback, amend the draft as needed, and return with an ordinance introduction.

Civil Service

The Civil Service team administers the merit-based recruitment and selection process for the City's classified workforce, helping connect qualified candidates with careers dedicated to serving the Reno community. Every application is reviewed by a Civil Service Analyst to verify that applicants meet the Civil Service Commission-approved minimum qualifications before continuing in the recruitment process.

From January 1 through June 30, 2026, Civil Service opened 74 recruitments, processed more than 2,900 applications, and provided every applicant with timely updates regarding their application status throughout the selection process. These efforts resulted in 37 individuals beginning careers with the City and 32 employees advancing through promotions and other internal appointments.

The graphics provide a snapshot of the City's classified workforce recruitment activity and the hiring pipeline for several entry-level public safety positions.

Interested in serving your community with the City of Reno?

Visit [Reno.Gov/Jobs](https://reno.gov/jobs) to explore current openings and submit an application. New positions are typically posted on Fridays, you never know when your next career opportunity may be posted.



37
New Hires



32
Promotional/
Internal Hires



1
Voluntary
Transfer



4
Voluntary
Demotions



1,261
Classified
Service



62
Terminations



4.9%
Turnover
Rate

Public Safety Hiring

Firefighters



303
Applications
Received



271
Qualified
Applications



210
Eligible
Candidates



126
Referred
Candidates



18
Hired

Police Recruits



396
Applications
Received



321
Qualified
Applications



99
Eligible
Candidates



46
Referred
Candidates



6
Hired

Public Safety Dispatcher



47
Applications
Received



11
Qualified
Applications



11
Eligible
Candidates



11
Referred
Candidates



3
Hired

Communications



Communications internal media training for City of Reno employees.

The Department of Communications is responsible for both internal and external strategic communications efforts that support the City of Reno's strategic plan. The information below provides a snapshot of the efforts the team has undertaken in the past 6 months.

Earned Media Efforts

All press releases are provided in English with a Spanish translation option.

Earned Media Effort	Jul.-Dec. 2024	Jan.-Jun. 2025	Jul.-Dec. 2025	Jan.-Jun. 2026
Total Media Inquiries responded to	918	842	960	892
Inquiries re: General City (Media line and Media@Reno.Gov)	318	333	346	281
Inquiries for Reno Fire Department (RFD)	254	170	220	244
Inquiries for RFD Airport	-	5	4	6
Inquiries for Reno Police Department (RPD)	346	294	390	361
Number of Press Releases Issued	73	99	73	84
In-Person Media Events	68	63	61	75
Story Ideas Pitched	28	26	61	95

Owned Media Overview

Facebook



X / Twitter



Instagram



Paid Media

The City currently has one paid media partnership, Su Gobierno, Su Ciudad on Telemundo Reno, to assist in getting proactive information on programs and services out to Spanish-speaking community. The TV program includes bi-weekly in-studio interview segments.

Internal Service Requests





4th on Fourth Parade



Rolling Recreation summer launch



Adaptive interview with KOLO 8



Airport public safety activity



K9 Lambeau media interview KTVN 2

Key Projects

- Completed the Reno Fire Department's Annual Report.
- Produced and launched a series of English and Spanish Public Service Announcement (PSA) videos for the Reno Fire Department to be shared with local broadcast media for use.
- Executed large-scale promotional campaigns for the following projects: 2026 Corporate Challenge, the 2026 4th on Fourth Parade, Rolling Recreation annual schedule, Ranger Interpretive Walk Program, Older American's Month, Spring Cleanups, and the most recent Love Your Block Community Grant Program.
- Hosted monthly public safety media briefings to help provide critical safety information for residents.
- Completed the first ever media survey to get feedback from media regarding their experience working with the City of Reno. Overall, media rated their experience a 4.5 out of 5 and rated their working relationship with the team as "strong" and "very strong".

A Look Forward

- Launch of new re:up brand for the Reno Redevelopment Agency.
- Launch of the new "Ask Reno" education segment on social media.
- Launch of Reno Police Department PSA videos to be shared with media partners.
- Launch of Opioid Abuse Education PSA Campaign utilizing opioid settlement funds.



Maintenance & Operations Fleet's open house



New airport fire truck



Matt Basile media interview with KTVN 2



Reno Fire Department filming a PSA

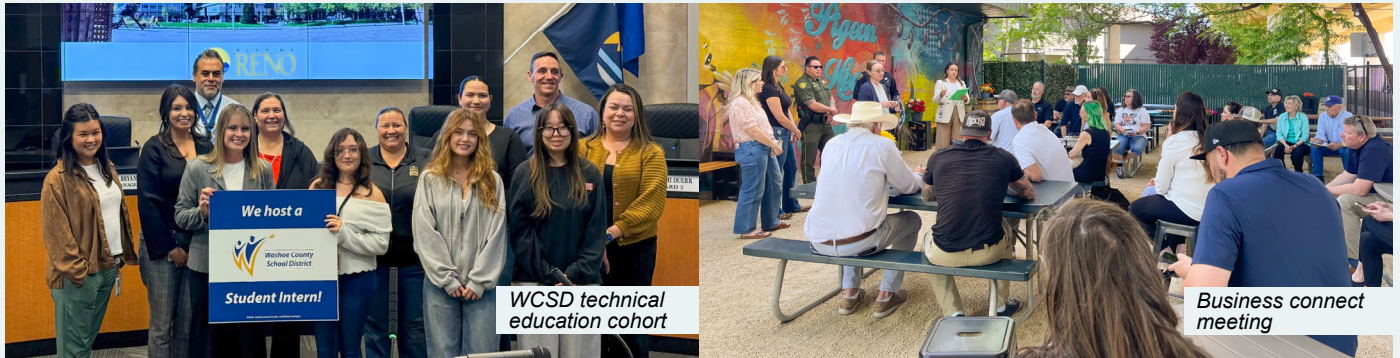


Telemundo segment

Community Engagement and Services

The year kicked off at a fast pace, and the team has been busy addressing quality of life concerns, collaborating with new regional partners, and advancing civic engagement efforts that foster connection and support a thriving community. This issue also includes our team's Service Delivery Measurement Initiatives (SDMI) for Fiscal Year (FY) 2026.

Community Relations



Reno Direct

The Reno Direct team had 16,054 interactions, connecting residents with City services and addressing community concerns. At the same time, staff citywide addressed over 16,829 service requests, including those carried over from previous reporting periods. Community reports make us better, and we appreciate the engagement.

Engagement Overview

16,000+	Reno Direct Interactions
33	RCI Graduates
660	Internship Hours
213	Business Connect Attendees
113	Community Engagement Overview*

*FY26 SDMI met, 141% above target

Reno CommUNITY Connect

Reno Constituents Institute (RCI)

Congratulations to the 33 Spring 2026 RCI graduates! The group completed 30+ hours of interactive learning, engaged with 30 City departments and programs, toured several City facilities, and gained firsthand insight into the services and operations that keep Reno running. Stay tuned for RCI 2027 applications to open this fall!

Civic Engagement via Internships

Community Engagement established an internship program with the Washoe County School District. Students gained practical experience in various City departments, supporting City operations and services, while exploring careers in public service and earning high school credit through the completion of 660 hours!

Business Connects

Monthly business meetings continue with the East 4th Street Corridor Business Group and the newly established Moana, Gentry, Kietzke Business Group. Formed in response to quality-of-life concerns and high service demand, these public-private partnerships address local issues, support economic vitality, and strengthen community connections.

If you are interested in learning more about these programs or initiatives, please contact Community@Reno.Gov.



2026 RCI cohort

Clean and Safe

It's been a busy six months and the interdepartmental team continues addressing community concerns to improve Reno's quality of life. From responding to 2,000+ requests to completing 81 City Walks resulting in 419 community interactions, these efforts demonstrate a continued commitment to engagement and problem-solving.

Service Request Overview

Keyword	Assigned Team	Total
Homeless Concerns	Clean and Safe	667*
Trespassing on Private Property	Code Enforcement	310
Camping in City Parks	Park Rangers	106
Camping on Truckee River	River Rangers	54
Occupied Vehicle Nuisance	Reno Police & Clean and Safe	988
Total		2,125

*FY26 SDMI met, and 3% above target

Outreach Successes

Outreach engaged in 203 interactions with unsheltered individuals, with 56%* of the interactions resulting in accepted services. Outreach was notably impactful due to funding provided by the Reno Housing Authority's (RHA) Motel Assistance program, which added 11 permanent housing and five shelter arrangements.

*FY26 SDMI met, 22% above target

Outreach Outcomes



*House & Shelter Arrangements:
FY26 SDMI met, 56% above target



Reno Staff and Councilmember Anderson at the Bike Safety Expo.

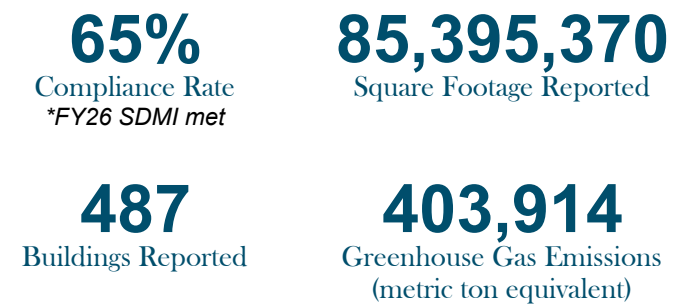
Environmental Services

Bike Safety Expo

The City hosted a Bike Safety Expo on May 9, 2026, featuring vendors like e-Bike Hub, Kiwanis Club, RTC, and Reno Bike Project. The event aimed to educate residents on road rules, helmet use, and responsible riding, helping reduce accidents and improve community safety. Free helmets and safety information were provided to encourage safer cycling as e-bike use grows.

Energy Benchmarking Program

The Reno City Council passed an ordinance in 2019 requiring some commercial buildings to report their energy use under the City's energy benchmarking program. The compliance rate represents the percentage of required buildings that reported data or filed an exemption request since January. There was a 1% increase from last year at this time.



Council & Executive Operations



Agenda Management board officer training.



Agenda Management presentation to Civil Service Commission.

Agenda Management

During the first half of 2026, Agenda Management continued to modernize the City's public meeting and boards and commissions systems through process improvements, technology implementation, and governance enhancements. Major accomplishments included receiving the 2025 Granicus Total Government Experience Award for the City's Boards & Commissions modernization efforts, launching the first annual Board & Commission Officer Training, and advancing the City's Open Meeting Law proposal through the Nevada Attorney General's Open Meeting Law Task Force for potential consideration during the

2027 Legislative Session. The division also continued systemwide onboarding of Boards and Commissions into PrimeGov, reaching 91% membership onboarding and 62% HTML agenda adoption, while implementing automated appointment workflows and term tracking processes to improve transparency, customer service, and vacancy management.

Additional efforts included modernization of Neighborhood Advisory Board (NABs) operations, enhancements to executive review processes for City Council meetings, and initiation of a comprehensive update to the Reno City Council Rules.

Service Delivery Measures Initiative (SDMI) Performance (Jan. - Jun. 2026)

100%

Compliance
Performance

(Open Meeting Law
Compliance)

100%

Customer Service /
Transparency

(Applicant Status Updates)

91%

Boards & Commissions
System Adoption

(Membership Onboarding)

62%

Boards & Commissions
System Adoption

(HTML Agenda Onboarding)

Ward Projects

Ward 1: Book Event

Status: Completed

Councilwoman Taylor made a donation to Rita Cannan Elementary School so every student could get a free book.

Ward 2: Art in the Parks

Status: Completed

Councilmember Duerr provided discretionary funds to support Art in the Parks.

Ward 3: Movie in the Park

Status: Completed

To kick off the Rolling Rec summer calendar, Vice Mayor Martinez supported Parks and Recreation Department by providing a movie and paletas at Miguel Ribera Park.

Council Operations

The Council Operations Division began the new year by delivering exemplary service to council members through improved constituent concern management, information gathering, strengthened interdepartmental cooperation, and implementation of the Council’s strategic objectives.

The team organized several events on behalf of the Council, including Tennis Center Community Day, Movie in the Park, multiple “Biggest Little Council Connects,” employee appreciation initiatives, and contributions to non-profit organizations. In partnership with the Agenda Management team, Council Operations has played an integral role in maintaining councilmember engagement with their NABs and Council meetings.

The division has also been piloting its newly built cross-department case management system. So far, 136 cases have been logged using the system, which allows staff to easily track constituent concerns that

result in service being provided by two or more City of Reno departments. This has resulted in a much more streamlined coordinated response to concerns brought to the team. Moving forward, Council Operations aims to begin tracking interactions that do not necessarily result in City of Reno service but do provide resolutions to residents.

In addition to the division’s Council-focused functions, several collaborative initiatives with Executive Operations have yielded positive outcomes. One notable example is the recent implementation of PowerDMS for all City of Reno employees. PowerDMS is a comprehensive policy management system facilitating the maintenance of detailed historical records for policies and procedures, recording individual employee acknowledgments, streamlining revision workflows, among other features. The adoption of this platform has enhanced awareness and accountability regarding City of Reno Management Policies and Procedures.

SDMI Performance (Jan. - Jun. 2026)

41

Interdepartmental Constituent
Requests Coordinated

11.39 Days

Average time to complete a Council-
initiated request

73.17%

Resolution Rate

(Council Constituent requests cleared)



Ward 4: Sky Vista Banners

Status: Completed

Councilmember Ebert used discretionary funds to cover the installation of banners to continue to add character to Sky Vista, as it is one the most traveled roads in Ward 4.

Ward 5: Canyon Creek Park Path

Status: Completed

Councilmember Devon Reese cut the ribbon on the new Canyon Creek Park Path improving pedestrian safety, accessibility, and overall park usability for residents in Northwest Reno.

Ward 6: Dog Park

Status: In Progress

Councilmember Anderson supported the Parks and Recreation Department by providing discretionary funds to support a new dog park at Huffaker Park.

Development Services

New Building Official, Billy Staten

We are excited to announce that Billy Staten is the new Building & Safety Manager. Billy brings with him a wealth of knowledge and experience. He's been engaged in Building Code administration for over 20 years, working as a Building Inspector, Plans Examiner, Deputy Building Official, and Chief Building Official in two other jurisdictions. Billy holds a total of 37 professional certifications including Master Code Official Designation, the highest level of certification issued by the International Code Council.

Growing up in Boise, Idaho, Billy developed an admiration for all things outdoors. He's a die hard "Bleed Blue" Boise State fan and has a love-hate relationship with a particular '67 Chevy Camaro. Billy was blessed to marry his best friend, Sonya, over 30 years ago. Together they raised four amazing children, three grandchildren, and an industrious black lab named Ghost.



Building Safety Month

Building Safety Month is a time to recognize the critical role that safe construction practices and dedicated professionals play in shaping our communities. This year, we are proud to highlight a new initiative that brings that mission to life in a hands-on and meaningful way—our Building Safety Month Ride-Along Program.

In coordination with local schools, this program invites students pursuing careers in the trades to step out of the classroom and into the field. Participants will have the unique opportunity to accompany our building inspectors on ride-a-longs, visiting active construction sites throughout the City of Reno. These real-world experiences allow students to see firsthand how codes and safety standards are applied, and how projects evolve from plans to complete structures.

Our inspectors are not only committed to ensuring safe and compliant buildings, but also to mentoring the next generation of skilled professionals. They take pride in sharing their knowledge, answering questions, and offering insight into the responsibilities and rewards of a career in the building trades. Through this program, students gain valuable exposure to the industry while building connections that can support their future career paths.

By opening our doors and job sites to aspiring tradespeople, we are investing in both the safety and the future of our community. The Building Safety Month Ride-Along Program reflects our ongoing commitment to education, mentorship, and excellence in the built environment.

Supporting Our Community

Inspectors from the Building & Safety team once again participated in the Nevada SkillsUSA Electrical Competition this year. Serving as judges, we evaluated competitors on a range of core skills, including electrical rough in circuits, device box placement and layout, National Electrical Code (NEC) code compliance, Electrical Metallic Tubing (EMT) bending and layout, blueprint reading, and overall workmanship. The winner of the Nevada competition will advance to the national level.

In addition, our team also supported and judged the Northern Nevada Plumbing Apprenticeship Competition. Competitors were judged on drain waste and venting system layout, water supply and distribution, device location, and quality of fitment and installation.



Improvements to the Building Permit Submittal and Review Process

Development Services is excited to launch a major milestone in our ongoing commitment to improving customer service and operational efficiency. Effective July 1, 2026, all building permit applications will transition to Digital Projects (DigEPlan), a modernized platform designed to simplify the permit submittal and review process for both customers and staff.

The launch of Phase 1 of Digital Projects delivers a more streamlined and user-friendly experience for applicants, making it easier to submit and manage permit documents. Customers will also receive comprehensive Hold Comment letters at the completion of each review cycle, providing clearer communication and greater transparency throughout the review process.

Future enhancements are already on the horizon. Phase 2 will introduce additional features, including digital slipsheeting of plans and a centralized Comment Response page, further improving collaboration and reducing administrative burdens.

For City staff, this new software provides enhanced review and markup tools, document comparison capabilities, standardized comments, and simplified application processing workflows. These improvements reduce time spent on routine tasks, eliminate multiple manual processing steps, and allow staff to focus more time on delivering high-quality service to the community.

Key benefits include:

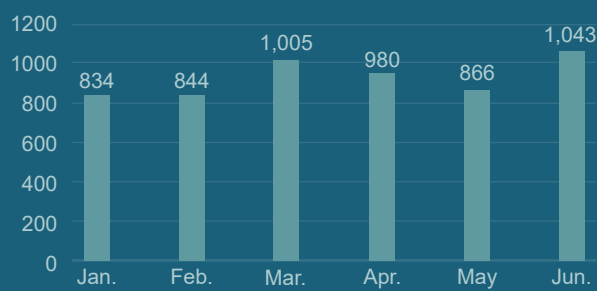
- A faster, more user-friendly submission experience for customers
- Advanced digital review and markup tools for plan reviewers
- More efficient processing and management of approved documents
- Improved collaboration, consistency, and workflow efficiency across departments

This long-awaited upgrade represents a significant step forward in modernizing Reno's permit submittal and review process. By embracing innovative technology, we are creating a more efficient, transparent, and customer-focused experience while laying the foundation for future improvements across Development Services.

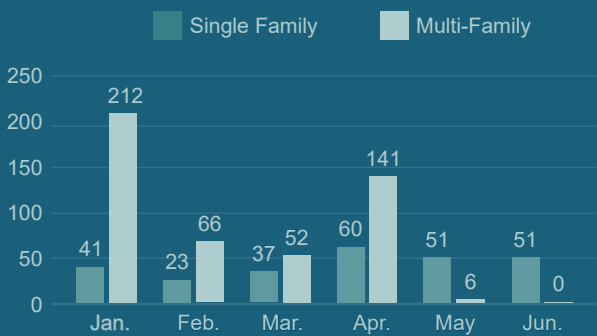
Development Statistics (Jan. - Jun. 2026)

The total number of building permits has been steady over the past six months. Several apartment projects were completed in January and April, resulting in an increase in the overall housing numbers.

Building Permits Issued



Residential Units Constructed





Dispatch

Operations

Reno Public Safety Dispatch provides a vital link between our citizens and Public Safety services throughout the City of Reno. Staff are highly trained to receive and process emergency and non-emergency events for Police, Fire and Medical services, as well as dispatching and managing responses with varying degrees of complexity. Since January 2026 dispatch staff have processed:

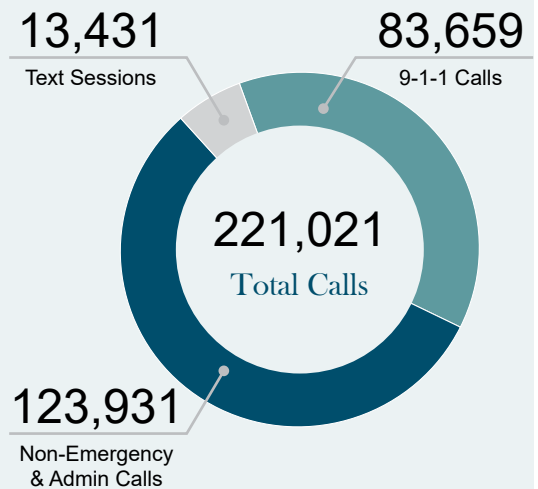
 **221,021**
Total Calls

 **1,221**
Average Calls
Per Day

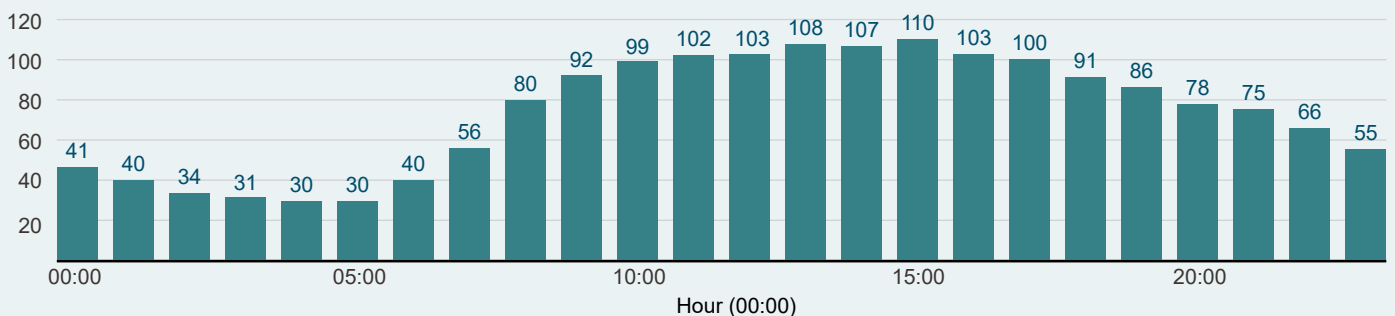
 **87.3%**
of all 9-1-1 calls answered
within 15 seconds

Call Volume per Month (Jan. - Jun. 2026)

Month	9-1-1 Calls	Non-Emergency & Admin Calls	Text Sessions	Total Calls
Jan.	13,144	20,500	1,990	35,634
Feb.	12,666	19,007	1,924	33,597
Mar.	14,206	21,039	2,202	37,447
Apr.	13,346	19,288	2,122	34,756
May.	15,103	22,169	2,387	39,659
Jun.	15,194	21,928	2,806	39,928



Average 9-1-1 Calls by Hour (Jan. - Jun. 2026)



Expanding Collaboration

Real Time Intelligence (RTI)

Our Dispatch team continues to support the efforts of and collaborate with Reno Police Department's Real Time Intelligence Center. In the initial efforts of launching a Drone as a First Responder program, Dispatch helped to develop the initial standards for how operators will integrate with routine patrol operations and interface with our Dispatchers in live time.

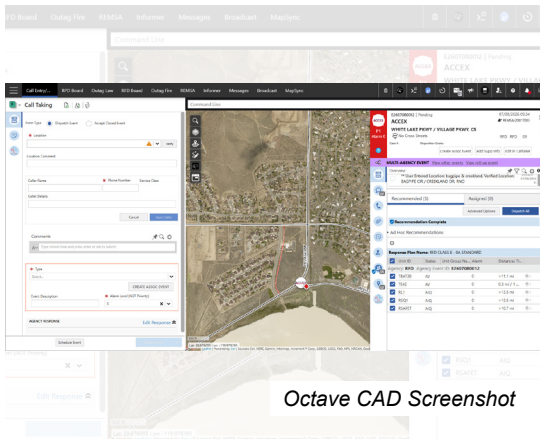
Additionally, we have connected technologies, such as RapidSOS, into the intelligence unit to provide real time information received through traditional 9-1-1 communications. These technologies allow the immediate and seamless delivery of critical information and flag them for evaluation and response.

Regionalization

Our team has been collaborating more closely with our regional 9-1-1 centers to improve the delivery of core services. Starting in June, Reno Public Safety Dispatch and Washoe County Sheriff's Office Communications Division agreed to combine our operating missions and day-to-day management into a common regional team concept.

This partnership seeks to unify our processes and procedures across organizations into a regionally unified operating team, with the goal of improving efficiency and user experiences throughout the 9-1-1 system.

Advancing Technologies



Octave CAD Screenshot



RapidSOS award

Public Safety Software Replacement

Starting in November 2023, our Dispatch team continues to be heavily engaged in the regional Computer-Aided Dispatch/Records Management System (CAD/RMS) replacement project (Octave OnCall Dispatch/Records). This project, in partnership with the City of Sparks, Washoe County and REMSA Health, represents a significant milestone in regionalization and process improvements for our community.

Although the project has experienced scheduling delays, the implementation teams are reporting significant gains in regional dispatch processes, as well as location and routing-based responses across agencies.

RapidSOS

In partnership with our vendor RapidSOS, our Dispatch team has been developing an Artificial Intelligence (AI) assisted non-emergency triage program to assist callers in navigating between outside agency referrals, internal re-routes and common or routine non-emergency reporting.

On New Year's Eve, this system was launched (as a trial) to collect and disseminate information related to non-critical fireworks and noise disturbance calls. The trial proved successful and assisted

with 117 calls throughout the night; this in turn helped to keep operators focused and available for emergency calls. Our team will continue to develop this tool and with careful application and monitoring will aim to deploy it where non-emergent or routine tasks can support dispatch workflow and operations.

In June, our Dispatch team was recognized during the National Emergency Number Association's Annual Conference as a top innovator and received the Inaugural RapidSOS Award for "AI For Good."

Finance

During the final quarter of Fiscal Year (FY) 2026, Budget staff completed development of the FY27 budget, culminating in budget adoption on May 20. Development of the budget required significant collaboration across all departments and executive leadership to address one of the most challenging budget cycles in recent years due to inflationary costs outpacing revenue growth.

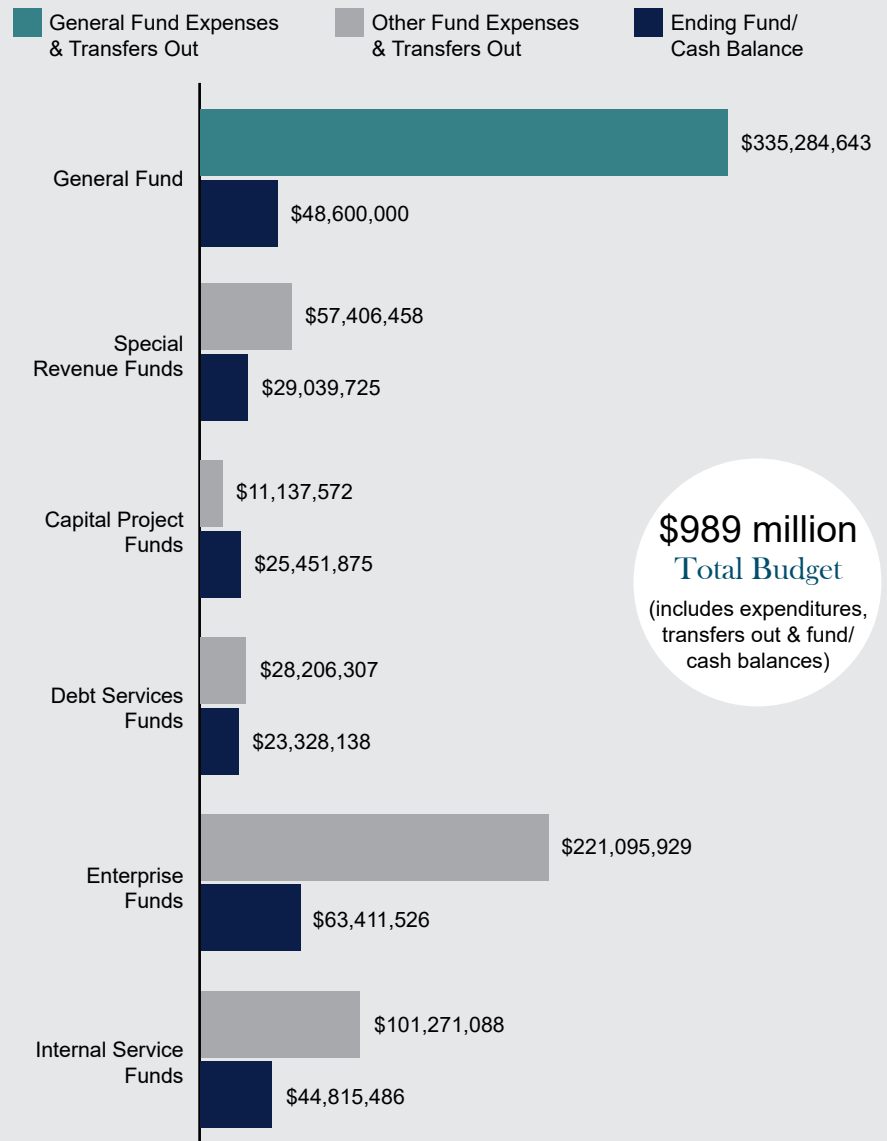
Budget staff worked closely with departments to implement a comprehensive financial strategy that balanced the budget through a combination of operational efficiencies and strategic resource allocation. Key strategies include incorporating a 2% vacancy savings assumption, freezing positions where appropriate, strategic use of \$4M in fund balance, and implementing a zero-based budgeting approach that prioritized funding for core services while establishing lean operating budgets.

In preparation for FY27 initiatives, Budget staff began planning for a comprehensive Fee Study and Cost Allocation Plan update scheduled to commence during the first quarter of FY27.

Preparatory efforts include identifying departmental stakeholders, evaluating the scope of services and fees to be reviewed, gathering preliminary financial and operational data, and coordinating project timelines. The study will evaluate the City's cost recovery practices, recommend updated user fees where appropriate, and ensure the Cost Allocation Plan continues to equitably recover the cost of centralized support services while maintaining compliance with applicable accounting standards and federal requirements.

The Finance Department was awarded the Government Finance Officers Association's (GFOA) Certificate of Achievement (COA) for Excellence in Financial Reporting for the Fiscal Year 2025 Annual Comprehensive Financial Report (ACFR) and the Award for Outstanding Achievement in Popular

FY27 Budget Overview



Annual Financial Reporting (PAFR). In partnership with the Budget Division, this marks the fourth consecutive year the City has earned the GFOA Triple Crown Award for Financial and Budgetary Reporting.

FY26 officially closed on June 30, 2026. Accounting staff are currently completing year-end close activities, recording transactions in the appropriate fiscal year, and preparing for the annual external audit, which begins in July. Final revenues from the State of Nevada are expected at the end of August, at which time the City's books will be finalized. In the meantime, staff continue to complete fixed asset reconciliations, review leases and subscription-based software agreements, reconcile outstanding debt activity, and implement new Governmental Accounting Standards Board (GASB) standards in preparation for the FY26 ACFR.

Utility Billing

The number of sewer billing customers has experienced consistent growth since fiscal year 2019. The billing team have been working on database clean-up with the consolidation of multiple accounts on single parcels, the inactivation of accounts for vacant parcels with suspended billing, and the identification of previously unbilled accounts that were serviced by the City of Reno Sewer.

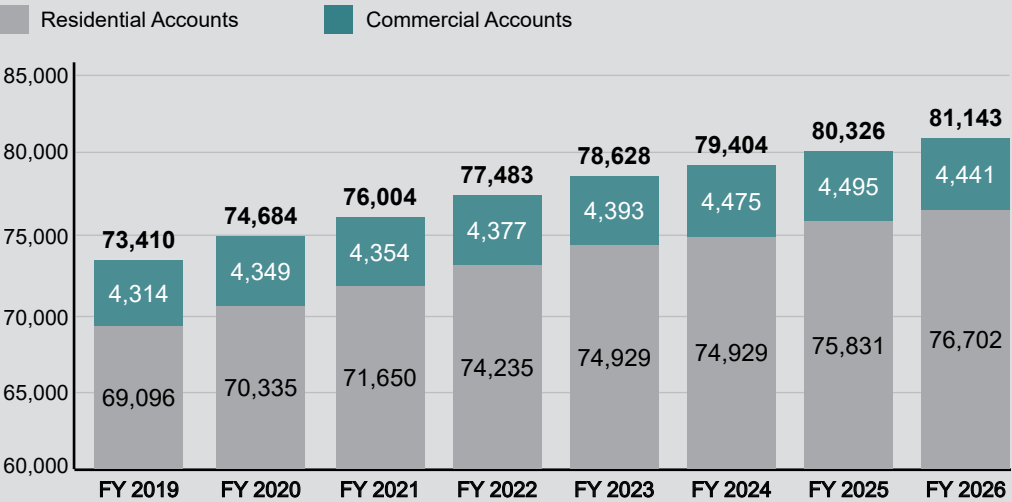
The 2026 Sewer Utility Assistance Program will be available July 1 through July 31 and again January 1 through January 31 on the first floor of City Hall. The FY27 program budget increased to \$250,000, and eligibility was expanded to include recipients of Supplemental Nutrition Assistance Program (SNAP) benefits.

Program guidelines are available on the City's website at Reno.Gov.

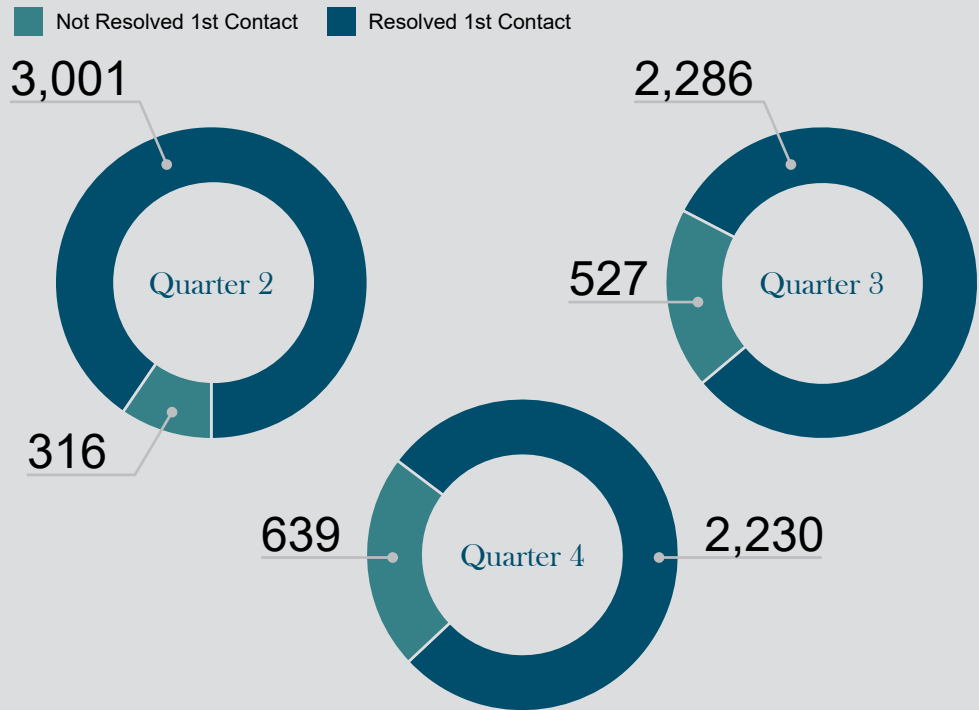
Increases in the customer population, changes in rates, and billing system changes have contributed to increased call volume. Quarterly numbers are collected to track and assess performance for this goal. The sewer billing team has sought to resolve calls on the first contact made by the customer at least 90% of the time.



Sewer Billing Customers



FY26 Customer Calls



Fire

Operations



Call volume for Reno Fire Department (RFD) is slightly down for 2026 Quarter 1 compared to 2025 Quarter 1 with approximately 700 less calls (1.5% reduction) for calls to service.



We are in the process of developing a new radio program that will go live in January 2027 to improve firefighter communication and safety when working with agencies in Washoe County.



In process of updating our Cooperative Agreements and Annual Operating Plans, which include mutual aid and automatic aid, with Sparks Fire Department (SFD) and Truckee Meadows Fire Protection (TMFP).



A campaign is under way to boost citizen participation in Community Connect program through First Due which allows citizens to provide details about their home or business directly to responding firefighters. This is being done in partnership with Fire Prevention to deliver physical information cards and also electronic delivery to businesses.



Created a Regional Fire Standard Operating Guidelines (SOG) Committee with representatives from RFD, SFD and TMFP. The SOGs improves efficiency and safety operating jointly on emergency incident scenes.

Support Services

Fleet

Two new Rosenbauer Commander fire engines delivered and upfitted. These will be going to Stations 12 (Steamboat Parkway) and 13 (Mill Street). Oversaw the annual pump testing of all of our fire engines to ensure their reliability and readiness for firefighting operations

Facilities

Worked with Building Technical Services (BTS) in the kitchen remodels of Stations 5 (Mayberry Drive) and Station 6 (Mira Loma Drive). Finished out the remaining stations on the Nederman Exhaust Removal grant. Coordinated defensible space mitigation at Station 14 (Hawk Meadow Trail). Worked with Station 2 (Sutro Street) crews on patio refurbishment.

Logistics

Coordinated the annual testing of almost 100,000 feet of hose and over 2,000 feet of ladders. Our Self-Contained Breathing Apparatus (SCBA) team assisted with the annual testing of our Self Contained Breathing Apparatus and associated regulators. Outfitted 18 recruits with turnouts and full Personal Protective Equipment. Replaced over 80 sets of turnouts for line personnel to meet or exceed National Fire Protection Association (NFPA) guidelines.

Wildland

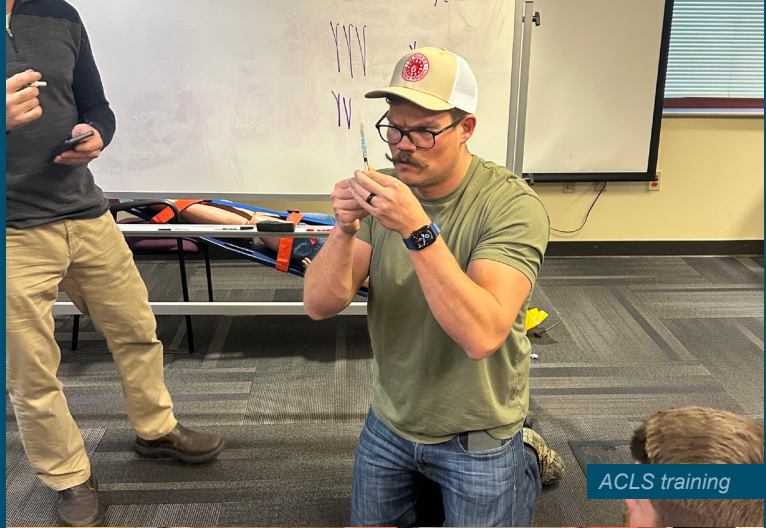
Taught various Wildland Firefighting classes to our members exceeding the annual refresher requirements of National Wildfire Coordinating Group (NWCG). Topics included Structure Protection during Wildland/Urban Interface fires, Intermediate Fire Behavior, and Advanced Firefighter/Squad Boss.

Training

The first half of 2026 has been productive and impactful for RFD's Training & Safety Division. The division continued its mission of developing firefighters, strengthening leadership, improving operational readiness, and building systems that will support the department for years to come.

Over the past six months, the Training & Safety Division delivered thousands of individual training hours through company-level drills, division-wide training programs, academies, special team training, and multi-company exercises. Major initiatives included the Recruit Academy, Captain Academy, Fire Equipment Operator (FEO) Academy, FEO promotional process, wildland training courses, and "acquired structure training drills". These efforts focused on increasing operational competence, developing future leaders, improving decision-making, and ensuring personnel remain prepared to respond to the increasingly complex emergencies facing our community.

Specialized training also remained a major focus during the first half of 2026. The Airport Rescue Firefighting (ARFF) program continued to mature following the integration of airport operations into the RFD. Nearly 50 ARFF personnel completed FAA-required training across 12 critical competency categories, including aircraft rescue and firefighting, movement area operations, airport familiarization, and a live aircraft fire training program conducted in Dallas, Texas. In addition, Hazmat, Urban Search and Rescue (USAR), Water Entry Team (WET), and Aircraft Rescue and Fire Fighting (ARFF) personnel participated in monthly training programs focused on high-risk, low-frequency incidents such as aircraft crashes and fires, rope rescue, confined space rescue, ice rescue, trench operations, large-scale hazardous materials releases, and other technical rescue disciplines. Collectively, these specialty programs delivered more than 600 hours of focused training, ensuring personnel remain prepared to respond safely and effectively to some of the most complex emergencies facing our community.



ACLS training



ACLS training



Neonatal training



In service training with Sierra Medical Center.

Training (Cont.)

The division also welcomed 18 future RFD firefighters with the 2026-1 Reno Fire Recruit Academy on April 27. Supported by five dedicated cadre members, the academy began its intensive four-month hands-on training designed to prepare recruits for the demands of the fire service and the expectations of serving the Reno community. Their anticipated graduation will be in late August!

Leadership development remained a cornerstone of the division's efforts. Fifteen aspiring company officers participated in the Captain Academy, while twelve members completed the Fire Equipment Operator Academy. These programs emphasized leadership, accountability, communication, operational decision-making, and tactical proficiency while helping build the next generation of RFD leaders.

Regional collaboration continued to expand throughout the first half of the year. RFD personnel partnered with neighboring agencies to support regional training efforts, participate in multi-agency exercises, provide evaluators for promotional processes, and strengthen interoperability during large-scale incidents. These relationships continue to improve coordination, communication, and effectiveness across Northern Nevada's fire service with Reno Fire leading the way.

The division also worked closely with department leadership, the Fire Prevention Bureau, Emergency Management, and Operations personnel to review hundreds of special events and community activities, helping ensure appropriate fire and life safety measures were in place while supporting the continued growth and success of the Reno community.

Overall, the first half of 2026 has been busy. Between recruit training, officer development, ARFF, specialty team training, promotional processes, safety initiatives, and Standard Operating Guideline (SOG) updates, the division has remained focused on preparing our personnel for the challenges they face every day.



Rescue Task Force training



Rescue Task Force training being conducted with regional partners.



Rescue Task Force training

Health and Wellness/Emergency Management

During the last Legislative Session, Senate Bill (SB) 170 was passed. SB 170 expanded the health screening requirements for Firefighters to include the following screenings required by law: Colonoscopy, Mammogram, Pelvic Exam/Pap Smear, Coronary Calcium Scan and Cancer Screening.

Reno Fire collaborated with ARC Health & Wellness and Risk Management to develop a process that efficiently implemented the newly required screenings in an organized and seamless manner.

The new screenings and newly developed implementation process ensure our Firefighters will receive the best and most up to date screenings required by law. These key improvements significantly strengthen RFD's operational readiness and Firefighter health!

Working with Regional Partners, RFD played a significant role in the Planning, Training, Implementation, Assessment and After Action Review of multiple Emergency Exercises. Most notably was the Reno Tahoe Airport's required Triennial Full Scale Exercise. During this Full Scale Exercise, Regional Partners and Stakeholders put their Emergency Operation Plans, Agency Policies and Standard Operating Procedures to the test. Emergency Response gaps were identified and Action Improvements were recommended to close those gaps to lessen the local impact during a real life Disaster.

In addition to Emergency Exercises, RFD worked in tandem with Regional Partners to update the Flood Response Action Plan, the Alerts & Warnings Plan, the Evacuation and Fire Modeling Study and the Critical Infrastructure Lifelines.

Health and Wellness Emergency Management Services (EMS)



New neonatal equipment was deployed to all EMS bags, which allows us to provide the latest and greatest equipment to our providers for one of the most stressful emergency calls.



EMS division continued to ensure all frontline employees maintain training and certification in basic life support (BLS), adult and pediatric advanced life support, and prehospital trauma care.



RFD hosted continuing education classes taught by subject matter experts in areas including respiratory therapy, in-flight emergencies, and Left Ventricular Assist Device (LVAD) management. These courses were offered free to providers within the department as well as our regional partners.



EMS division provided Basic Life Support (BLS) CPR and first aid training to educators and support staff at a preschool, all law enforcement academy cadets, and all newly hired emergency dispatchers.



EMS division provided training and familiarization on mechanical CPR devices to local area hospital staff. This will help to ensure seamless integration and transfer of care for patients brought in on these devices.



EMS division developed a monthly newsletter to provide updates, protocol challenges, and training content to facilitate discussion and critical thinking among RFD medical providers.



EMS division provided standby medical support to Northern Nevada Law Enforcement Academy (NNLEA) cadets during taser and pepper spray exposure training days.

Housing and Neighborhood Development (HAND)

Rental and Deposit Assistance

During the second half of Fiscal Year (FY) 2026, Housing and Neighborhood Development (HAND) provided \$1M in rental and deposit assistance, helping 528 unique households with housing stability. Of the 528 households assisted, 229 had incomes at or below 30% of the Area Median Income (AMI), with the remaining households earning less than 60% of the AMI. Overall, in FY26, the program assisted a total of 1,127 households with \$2.38M in funding.

Community Cleanups - The Biggest Little Spring Community Cleanups

Six community cleanups were completed this Spring 2026, serving 708 households utilized this free disposal service throughout various locations in the City of Reno. 1,260 yards of household waste was collected and properly disposed at the Waste Management facility. 187 volunteers assisted, providing residents a helping hand.

708

Households
Served

1,260

Yards of Household
Waste

187

Volunteers

Love Your Block

Love Your Block Celebrated Dr. Martin Luther King Jr. Day by gardening plants in terracotta pots at the University of Nevada, Reno. Students at the University were welcome to help paint terracotta pots and garden plants that would be provided to Atria Senior Living residents in Ward 1.

The second round of Love Your Block projects were selected for Ward 1 residents. Six projects were awarded mini grant funding to complete beautification projects in their area including:

- Boys and Girls Club of Truckee Meadows Teen Center Patio Revitalization
- 5th Street Nevada Mural & Bike Rack Installation
- Village on Sage Shade Structure
- Gryphon Garden Bed Installation
- University Village Park Install
- 3rd Street Community Art Mural and Bike Rack Installation

Five out of six projects have been completed with the remaining project to conclude in July. 223 volunteers supported the Love Your Block projects providing approximately 987 volunteer hours.

5

Projects
Completed

223

Volunteers

987

Volunteer
Hours



Love Your Block volunteers at the Village on Sage Shade Structure Project helping beautify the area with shade, a bench, a mural, and vegetable gardens.



Students of the University of Nevada, Reno participating in the Love Your Block terracotta pot Painting event that will distribute the painted pottery throughout Ward 1.

Older Americans Home Modification Program (OAHMP)

OAHMP is underway and has assisted a total of 16 households with essential home repairs and accessibility. This program is available to Reno residents who are 62 years of age or older, have an income at or below 80% of the Area Median Income (AMI), and the resident must occupy the property as their primary residence.

If you are interested in learning more about this program visit Reno.Gov/Housing to apply!

Community Development Block Grant (CDBG)

The CDBG Subcommittee approved five projects for the 2026 funding round, including:

- Dickerson Road Pedestrian Safety
- Manzanita Park Pathway
- Virginia Lake Shoreline
- Virginia Lake Playground
- Americans with Disabilities Act (ADA) Pedestrian ramps

Additionally, the historic California Building opened with ADA improvements, new flooring, and major facility upgrades using CDBG and Community Project Funding (CPF).

Housing Court Assistance

In partnership with Reno Justice Court, the Housing Court program assisted 80 households with approximately \$340,000 in eviction prevention funds. In FY26, the program helped 131 households facing eviction due to nonpayment of rent.



The Empowerment Center II's grand opening.

Affordable Housing


124
New Affordable
Housing Units


3
New Affordable
Housing Communities

The Washoe County Home Consortium, of which the City of Reno is the lead agency, approved \$3.2M in federal funding that will contribute to the development of approximately 124 new affordable housing units.

Between January and June, three affordable housing communities opened; Line Drive apartments, Hi-Way 40, and the Empowerment Center II. All three communities received support from the City of Reno through a variety of funding programs which are designed to advance the construction of affordable housing.

Line Drive Apartment is a new 50-unit permanent supportive housing project prioritizing veterans, people with physical disabilities and individuals experiencing homelessness.

Hi-Way 40 is a 28-unit permanent supportive housing (PSH) project for individuals experiencing homelessness, with incomes at or below 30% AMI, who also have a mental or physical disability.

The Empowerment Center II is a 36-bed program that provides outreach services combined with financial assistance to promote housing stability for adult women. Using a social change model, the program empowers participants to become successful, self-sufficient, and productive members of the community. The Empowerment Center (TEC) primarily serves low-income women in recovery from substance use disorders, many of whom have experienced long-term homelessness or incarceration.

The program is also a primary service provider for women transitioning from incarceration in Nevada, helping them secure stable housing and successfully reintegrate into the community.

Human Resources

Building

Perform

The City of Reno is implementing a strategic, City-wide approach to managing employee development and performance through the deployment of PERFORM, an online performance development and evaluation platform by NEOGOV.

In early 2026, Human Resources (HR) engaged representatives from multiple City departments in focus groups to gather feedback on the new framework. This initiative establishes a consistent, modern framework for managing employee development and performance by defining clear performance expectations and aligning individual contributions with department and organizational priorities.

Key components include the PERFORM evaluation module; updated classification specifications with standardized branding, streamlined and targeted essential functions, and knowledge, skills, and abilities (KSA) statements; and integrated physical requirement assessments to support effective talent management and workforce planning.

Enterprise Resource Planning (ERP) Upgrade

The City of Reno has identified the need to update its ERP system and began work to explore the options available in that space. The City has contracted with Berry Dunn to utilize a previous needs assessment related to the City's aging payroll system to conduct a more comprehensive analysis of the City's needs for an ERP system. This will culminate in a scope of work the City will utilize to solicit vendors for bids for a full system replacement.

This impacts every City department and will be a multi-year endeavor that will result in standardization of processes, utilizing new technology solutions, and implementing best practices for a more effective and efficient government.

Employee Incident Report Improvements

The Risk Management Division continues to perform significant upgrades to our incident management systems. All departments are now utilizing the incident management system to record incidents such as near misses, employee injuries, and security issues. This allows for a greater holistic overview of organizational hazards, enhancing the ability to reduce organizational loss. Major upgrades include centralized reporting of property damage and vehicle accidents citywide. This allows for increased accuracy in cost-tracking of incidents/accidents, more prompt interventions, improved case handling, and additional opportunities for loss recovery.

The citywide use of the incident management system has already seen an increase in recovery opportunities with \$140,063.77 in recovery funds in Fiscal Year (FY) 2026.

Employee Training

The Risk Management Division has also made numerous enhancements through learning management system, Moodle. This includes the onboarding of additional departments into Moodle which results in improved training deployments and ensuring adequate recordkeeping. Risk Management continues to support departmental needs through in-person training, site assessments, and assisting with corrective action implementation trainings.

Policy Revamp

The City of Reno has completely reviewed and drafted new policies. Throughout the year, HR submitted 15 new policies and updated 16 previous policies for City-wide guidance. Corresponding compliance trainings for both supervisors and employees were drafted to educate employees on the content to anchor in the workplace.

Thriving

Retirements

Human Resources supported 28 employees from January through June in their retirements by providing education and support. Through

extensive support services and planning resources, City employees make an easy transition to their next adventure. Thanks to efficiencies through the payroll process, retirement is even easier and more streamlined.

Growing

Organizational Development

As mentioned previously, the Moodle learning management system expanded to additional departments to elevate organization-wide efficiency and training administration through the collaborative efforts from Organizational Development, Risk Management, and HR.

Equipping & Developing the City's Leaders

Using Moodle as its on-demand content platform, Organizational Development offers the Citywide Supervisor Certification Program for current and aspiring supervisors and managers. Data from the program reflects significantly increased supervisory knowledge and confidence in 12 key areas among the program's graduates.

The 16-week series is offered three times each calendar year, with 33 participants having graduated in May. The current summer and upcoming fall cohort will add about 65 more graduates, bringing the total to more than 130 Certified Supervisors among the City's leadership team since the program's inception last summer.

Organizational Development also conducts the year-long/once-monthly Reno Engaged Leaders Institute (RELI), currently with 35 participants for 2026. RELI is hosted at various City work locations and features staff presentations, tours, demonstrations, learning on teamwork, trust-building, and leadership styles.

Financial Plan Executive Committee

The move to Empower as our sole recordkeeper is complete with one remaining fund group to move in October. The first quarter plan performance is very good. The administrative burden is so much more manageable with accuracy increased. With one fund remaining in MissionSquare to transition in October, the plan's increased efficiency enhances employees' ability to retire in the way they desire. Plan administration moves under the Central Payroll group with oversight from the Financial Plan Executive Committee.

3rd Party Vehicle Recovery Program

Enhancing fiscal sustainability efforts, Risk Management has continued its partnership with a vendor to assist in recovery costs from liable

Employee Insurance Advisory Committee New Members

The Employee Insurance Advisory Committee just completed the elections for the new year. The Committee is comprised of 2 representatives from each bargaining group and unrepresented group. They will be identifying opportunities to maximize plan efficiencies and calculating premiums for the coming year.

Workers' Compensation Program Improvements

Promoting the long-term objective of employee well-being, Risk Management continued to strengthen their workers' compensation program with the focus on promoting employee well-being. Focus continued on expanding our network of medical providers, increasing options for physical therapy and diagnostic services to improve employee access to timely, quality care.

A major accomplishment was completing a comprehensive Request for Proposal (RFP) process to procure a new third-party administrator for the City's workers' compensation program. Over several months, a cross-functional committee evaluated more than six vendor proposals and selected CorVel as the City's new TPA. CorVel was chosen for its employee-focused approach, which is expected to make the workers' compensation claims process easier for injured employees and retirees. Implementation of the new contract began on July 1, 2026, and is currently underway to ensure a smooth transition of claims administration.

Additionally, Risk Management implemented changes resulting from the 2025 Legislative and Fall Special Sessions, including expanded medical benefits for occupational lung disease claims and expanded heart/lung coverage to additional public safety classifications, such as crime investigators and marshals, ensuring compliance while supporting employees.



Maintenance & Operations' Troy Chernoff demonstrates traffic signals for RELI members

third parties for vehicle accident damages while also growing its recovery efforts internally. This partnership and expansion in recovery opportunities, resulted in \$45,864.82 in recovered funds for the City during the reporting period.

Maintenance & Operations



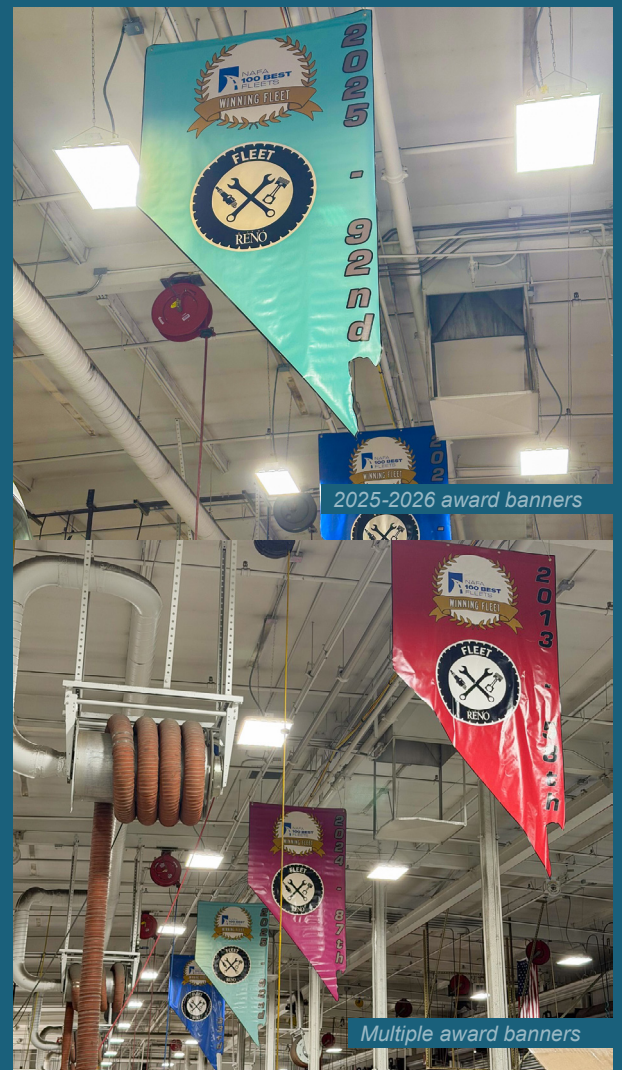
Fleet Management

This year, Reno's Fleet Management Division placed 33rd in the North American Fleet Association' (NAFA) Top 100 Best Fleets in the Americas; placing Reno's Fleet Management ahead of much larger cities like Las Vegas, Miami, San Diego, New Orleans, and Seattle.

The NAFA Top 100 Best Fleets is a program that recognizes peak-performing public and commercial fleet operations. The contest identifies and encourages ever-increasing levels of performance improvement and innovation within the fleet industry and is open to any fleet in North, Central, and South America. This is a huge accomplishment and a testament to the quality of the staff who serve the City.

The Fleet Management division aims for their customers (the City of Reno departments) to want to use their services rather than having to use them, while being competitive with the private sector. By performing customer surveys and reviews, Fleet Management is always aiming to improve.

They have a competitive pricing rate of \$180.20 per hour, compared to 11 other local shops that are averaging \$218.28 per hour. Insourcing to control costs, build quality, and consistency have led to huge savings for the City of Reno.



Facility Maintenance

This spring, the talented Facilities Maintenance team completed two kitchen remodel projects for the Reno Fire Department (Fire Station #5 and Fire Station #6). Both were completed ahead of schedule and under budget.



Kitchen #1: before the remodel



Kitchen #2: before the remodel



Kitchen demolition



Techs working on kitchen remodel



Kitchen #1: after the remodel



Kitchen #2: after the remodel

Sewers: Storm & Drain

This April, the Sewers division assisted the Parks Department at Mira Loma Park and the Boynton Slough by removing and mowing willow trees located on City Property. The Parks Department was experiencing issues with the dense willow growth, causing public safety concerns. They requested our assistance with heavy equipment necessary to complete the work safely and efficiently.



Vegetation before



Vegetation after

Sewers: Lift Stations

This spring, the Sewers division assisted Utility Services with 3 lift station renovations located at: Lakeridge Shores, Corey Drive, and Snowshoe.

Lift Stations are essential pumping facilities that move wastewater from lower elevations to higher elevations. The completed renovations improved efficiency, reduced noise, and improved safety for the public and the City's maintenance staff.

The City has 30 lift stations that are managed by a Senior Lift Station Technician and 3 Lift Station Technicians. Maintenance of these facilities requires 24/7 monitoring to ensure that all pumps are functioning properly.



Safety net addition



Renovated Snowshoe Lane



Pipe renovation and walkaround sunken room



Renovated Lakeridge Shores



Renovated Corey drive



Lift Station techs and admin photographer

Streets Division: Downtown Maintenance

To welcome spring into Reno, our downtown maintenance team planted an assortment of flowers throughout the downtown area.



Flower beds



Planted flowers

Streets Division: Paint & Sign

This past March, the United States Bowling Congress (USBC) convened in downtown Reno's National Bowling Stadium for the 122nd editions of the USBC Open Championship. The tournament operates from March 14-July 18, 2026, bringing bowlers from all over the country to the Biggest Little City. Our Paint and Sign section of the Streets Division welcomed the bowlers with these custom welcome signs that were installed all around the National Bowling Stadium.



Bowling sign



Bowling sign



Bowling sign



Bowling sign



Powning sign before



Maintenance worker installing new sign



Powning sign after



Powning sign after

Another project that the Paint & Sign section of the Streets Division did this spring, was the replacement of about 30 historical markers in the Powning Conservation District along Riverside Drive. These signs are posted above the street names in the neighborhood are meant to increase public awareness, education, and visibility of Reno's historic areas.



Municipal Court

The Role of the Court in the Community

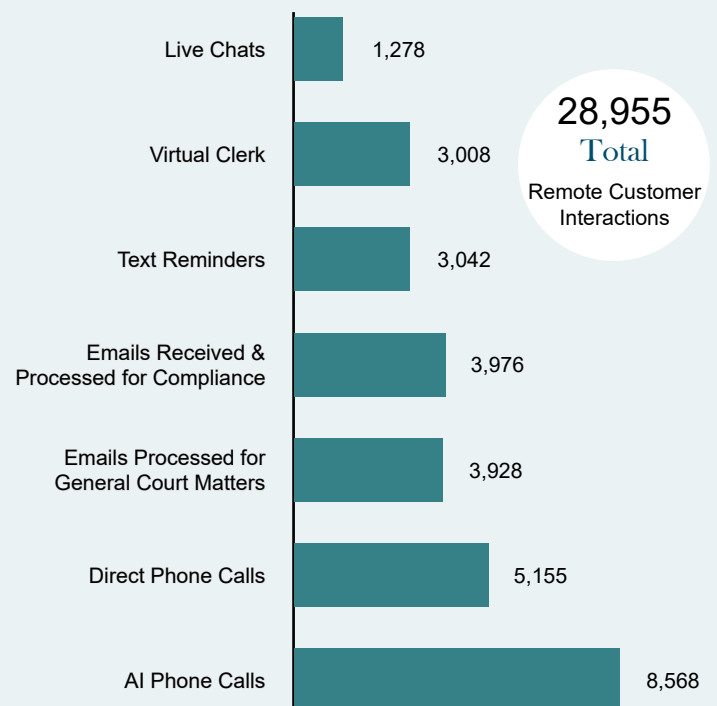
The Reno Municipal Court (RMC) serves everyone in our community. Individuals charged with crimes experience a fair process. Victims and witnesses find a welcoming environment. Through the adjudication of misdemeanor cases, the Court promotes public safety and supports the rehabilitation of offenders in order to reduce recidivism.

Enhancing the Community's Access to the Court

RMC is committed to making court services accessible to everyone in our community. Over the past six months, we have provided 28,955 remote customer interactions, demonstrating our commitment to expanding access through innovative service delivery. By offering remote assistance, many customers can resolve questions, access services, and move their cases forward without the time and expense of traveling to the courthouse.

At the same time, our commitment to personal service remains unchanged. Court staff provide assistance every day at the customer service counter, during arraignments, infraction hearings, trials, and four weekly specialty court dockets, as well as through our Pretrial Division, Marshals, and Case Managers. By combining innovative remote services with responsive, in-person support, we ensure customers receive timely, personalized assistance in the way that best meets their needs.

Communication Tools (Jan.-Jun. 2026)



Improving Outcomes Through Accountability and Public Safety

The Reno Marshal Division, comprised of Pretrial, Court Operations, and Alternative Sentencing units, supports accountability, courtroom safety, and compliance with court orders. The following highlights reflect January-July 2026.

Pretrial Unit

The Pretrial Unit is often the first point of contact following a person's release from jail. Pretrial Unit staff provide clear expectations and supervise offenders under court-ordered release conditions, which may include reporting requirements, no-contact orders, and/or substance use testing. During the reporting period, the Unit added 753 new cases to its workload and identified 634 violations of pretrial conditions that were adjudicated by the Court.



Court Operations Unit

The Court Operations Unit maintains courtroom security and supervises defendants serving suspended sentences, helping ensure compliance with court orders and the safe operation of the Court. In addition to providing daily security for all four judicial departments, the Unit supervised 1,350 defendants serving suspended sentences and made 80 arrests for violations of court orders.



Alternative Sentencing Unit

The Alternative Sentencing Unit supervises offenders participating in the Court's four Specialty Courts: Courts Assisting Military Offenders (CAMO-RNO), Young Adult Offender (YAR), Co-occurring Disorders (COD), and Fresh Start. Supervision includes frequent contact and home visits. The Unit supervised 91 participants, completed 100 probation home visits, and conducted 50 office contact meetings, providing accountability while assisting participants with engagement in programs designed to promote long-term success.



A Structured Path to Treatment and Success

The Marshal Division and the Specialty Courts work together to provide individualized supervision, treatment, and support that address the underlying causes of justice involvement. Over the past six months, the four specialty courts added 44 new cases, served 123 participants, helped 25 participants graduate, conducted regular urinalysis testing to support accountability, and documented 6,396 hours of treatment participation.



By combining accountability with evidence-based interventions and strong community partnerships, the Court creates opportunities for participants to stabilize their lives, strengthen family relationships, secure employment, and reduce future involvement with the justice system.

These efforts benefit not only the participants we serve, but also contribute to safer neighborhoods and a stronger community for everyone.

Parks & Recreation

Aquatics & Athletics

The Aquatics division continues to expand swim lessons for the community including the new Reno Swims program. This program is geared to teach water safety skills to 3rd grade classrooms within the community starting with a trial run of students at Bernice Mathews Elementary School. This program helped 30 children learn some skills to better survive accidental falls into the water around the region, including pools.

The Athletics Division continues to produce high-quality sports leagues including softball and volleyball. The registration for the upcoming Corporate Challenge program opened with new additions for programming including an escape room challenge and trivia.



Moana Springs multi-use pool

Health & Wellness

The Health & Wellness Division continued expanding access to recreation through RecConnect, a sliding-scale membership program that ensures residents of all income levels can enjoy City recreation facilities. This program supports both community well-being and the long-term financial sustainability of Parks and Recreation programs.

The hiring of a new Recreation Supervisor for the department will help to drive outreach and marketing of the program over the next year. There is an on-going effort to expand recreation programming at all of the facilities prior to the scheduled \$3M grant project to take place at the Evelyn Mount Community Center (EMNECC) in late 2027.



EMNECC building

Inclusion/Adaptive

Inclusive recreation remained a cornerstone of Parks and Recreation programming. Highlights included hosting the Reno Rumble Sled Hockey Tournament and achieving a remarkable silver medal at the USA Hockey Sled Hockey Nationals in Dallas, TX. Strategic partnerships played a pivotal role in expanding funding opportunities, as Boeing and the Raiders Foundation provided essential support for the City of Reno's annual Military Sports Camp.

The department's commitment to fostering global connections was evident through an impactful adaptive sports exchange with Nepal, which included sending donated equipment to help broaden access to adaptive sports in the region. These efforts reflect a dedication to inclusivity and collaboration, both locally and internationally.



2026 USA Hockey Sled Hockey's Silver Medalist

Youth

Youth programs thrived across all seasons this year, offering enriching and engaging opportunities for families throughout the community. The Sierra Kids before-and after-school program operated at 11 school sites, serving more than 1,000 children each week. Enrichment offerings included basketball, Legos and music.

Winter break camps welcomed over 200 children across four traditional locations and introduced a special one-day Junior Ranger camp. Spring break camps served over 250 children through our traditional camp offerings as well as specialty sports and outdoor adventure program. New additions like the D20 program and our growing gymnastics program provide engaging options for all ages. Summer 2026, Sierra Kids will offer six traditional camp locations.



Sierra Kids



11

Sierra Kids
Site Locations



1,000+

Attendees
Per Week



200+

Attendees
Winter Break Camps



250+

Attendees
Spring Break Camps

Park Activation & Special Events

The Division launched an action-packed spring season, filling parks, downtown spaces, and community events with recreation, connection, and memorable experiences for residents and visitors alike.

Rolling Recreation returned to neighborhoods and downtown public spaces with free games, sports, and creative activities that encouraged connection and positive use of Reno's parks and public spaces.

Activation partnerships reached beyond traditional park programming, from welcoming thousands of USBC Open Championships competitors each Tuesday along 4th Street to the National Bowling Stadium to energizing Fédération Internationale de Football Association (FIFA) World Cup Watch Parties at Greater Nevada Field in partnership with the Reno Aces. These unique experiences showcased Reno's hospitality while bringing recreation to residents and visitors in unexpected places.

This year, the division also assumed leadership of the City's Special Events program, partnering with community organizations and event producers to support festivals, races, cultural celebrations, and signature events that bring thousands of residents and visitors to Reno each year through permitting, coordination, and on-site event support.

Guided by the Reno City Council's vision to commemorate America's 250th anniversary, a community parade planning committee was launched to coordinate the City of Reno's 4th on Fourth Parade, bringing together community organizations, businesses, and civic partners to help shape this landmark celebration.



Reno staff handing out flags.



Honor Guard leading the 4th on Fourth Parade.



Reno Police during the 4th on Fourth Parade.

Park Rangers

From January-June, City of Reno Park & River Rangers completed 3,471 patrol interactions across parks and public spaces, providing consistent visibility and proactive service. Ranger efforts emphasized education and early intervention, resulting in 527 warnings and 60 citations issued, reflecting a strong focus on voluntary compliance and positive park use. Rangers also supported park cleanliness by addressing over 100 debris-related issues, removing upwards of 380 yards of debris and responding to service needs in the field, helping maintain safe, welcoming, and well-managed spaces throughout the community.




13,471
Patrol Interactions


527
Warnings


60
Citations


100+
Debris-related Issues


380
Yards of Debris

Parks District Service Plan

Since Reno City Council approval of the agreement on June 4, 2025, Reno Parks staff has maintained regular meetings with the project team and staff is pleased to share that the Parks District Service Plan should be completed by summer/fall 2026.

PROS Consulting has visited the region three times since project kickoff to conduct site tours for each system, stakeholder meetings, focus groups and staff interviews to gather feedback and identify key themes. The demographics, recreation trends, inventory, and level of service have been collected and analyzed for each agency. Also, both a statistically valid random and an online community survey were administered yielding a combined 1,250 responses.

Next steps in the Service Plan development process are to define a clear service framework, confirm the proposed district boundaries and evaluate asset contributions from each jurisdiction, develop a funding and governance structure, define how existing assets and staff would transition without reducing levels of service and build the Service Plan as required by NRS 318A.

1,250 Survey Responses



Park services are not consistent across neighborhoods (regardless where they live: Reno 77%, Sparks 81%, Washoe 78%)

94%

It is important to have equal access to parks and rec opportunities

70%

A single district could improve efficiency and quality (regardless of area)



Most important improvements would be consistency of operations and maintenance

72%

“Very Supportive” and/or “Supportive” of creating a dedicated funding source to fund a regional Parks Service District



Comfortable with \$25 or more of additional annual cost per household, per year



“Very likely” or “likely” to vote in favor to establish a regional Parks Service District (Residents: Reno 70%, Sparks 65%, Washoe 55%)

Fund Development

Fund Development for the City of Reno has continued to move community projects from concept to completion while expanding philanthropic partnerships and grant opportunities across the department. During this reporting period, key accomplishments included advancing the Reno Rodeo Splash Pad partnership, launching the community fundraising campaign for the Sierra Vista Park Shelter Rebuild, securing the Renown Health partnership for the EMNECC Gym, obtaining NV Energy Foundation funding to support the Junior Ranger Program, and delivering a new Rolling Recreation trailer in partnership with Reno Pro Soccer to expand youth recreation opportunities throughout the community.

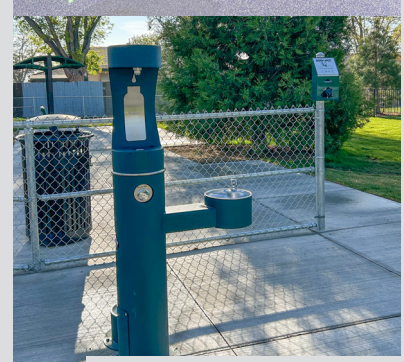
Construction is also scheduled to begin in August on the Crooked Mile Trail following the successful award

of Land and Water Conservation Fund grant funding. Additional accomplishments include supporting the Northwest Park Dog Play Area, completing the donor recognition wall at Moana Springs Community Aquatics & Fitness Center, securing a Reno Aces Foundation grant for Reno Swims, and continuing to grow partnerships that increase access to parks, recreation, and community programs.

Internally, efforts have remained focused on strengthening the City's fundraising infrastructure by refining sponsorship tools, standardizing donation and recognition processes, improving cross-department coordination, expanding grant development and reporting systems, and building the foundation for larger philanthropic investments that will support City priorities for years to come.



Wilkinson Park's playground



Wilkinson Park's dog fountain



Wilkinson Park's dog park

Capital Projects

Completed

- **Wilkinson Park:** new dog park and playground structure
- **Sierra Vista Park:** parking lot and restroom project
- **Idlewild Park:** skatepark improvements
- **Idlewild Park:** California Building interior and exterior improvements
- **Mira Loma Park:** asphalt and pathway improvements

In Progress

- **Complete by August 2026:** Dorothy McAlinden asphalt path reconstruction
- **Complete by fall 2026:** Damonte Ranch Dog Park project
- **Complete by fall 2026:** \$207,500 grant from the Nevada Land Trust will fund improvements of the Crooked Mile/DiLoreto Pathway
- **Complete by December 2026:** Hilltop Park ballfields lighting improvement (delayed due to leagues/use of the fields)
- \$120,000 grant from the Reno Rodeo Foundation will replace the splashpad at the Idlewild Park Kiddieland (currently in the design phase)
- \$3M grant as part of the FY26 Economic Development Initiative (EDI) Community Project Funding allocated by Senators Rosen and Cortez Masto to remodel EMNECC



The Grand Opening of the California Building in March 2026.



Mira Loma Park asphalt

Police

On May 20, 2026, I had the privilege of being sworn in as Chief of the Reno Police Department. Since stepping into a supporting leadership role earlier this spring, I have spent my time listening to our officers and professional staff, our community partners and, most importantly, the residents we are honored to serve. Those conversations have reinforced what makes Reno special: a community that cares deeply about one another and shares a common goal of keeping our city safe, welcoming and vibrant.

Every day, the men and women of the Reno Police Department (RPD) answer that call. They respond to emergencies, comfort victims, solve crimes, build relationships with our youth and work alongside neighborhood groups and community organizations to improve quality of life throughout Reno. Whether responding to a major incident or participating in a community event, their commitment extends far beyond enforcing the law, it is rooted in serving people.

As Chief, I believe our success is guided by four core values: Respect, Integrity, Fairness and Service. These values shape every interaction we have with our community and with one another. We are committed to treating every person with dignity and empathy, acting with honesty and professionalism, providing fair and impartial service, and proactively responding to the needs of our residents.

These values are supported by guiding principles that will continue moving our department forward. We are committed to strengthening community engagement through transparency and meaningful partnerships, reducing crime through proactive and intelligence-led policing, fostering an organizational culture built on accountability and ethical leadership, and embracing innovation and technology to better serve our city.

The stories highlighted in this edition reflect those commitments in action and the importance we place on community engagement.

Public safety is a shared responsibility, and RPD cannot accomplish it alone. Safe communities are built through partnerships between residents, businesses, schools, community organizations and public safety professionals working toward a common purpose. Together, we can continue building trust, strengthening relationships and creating a safer future for everyone who calls Reno home.

It is an honor to serve as your Chief of Police. I remain committed to listening, leading with integrity and earning your trust every day.

On behalf of the dedicated men and women of RPD, thank you for your continued support and partnership as we work together to keep Reno safe.

v/r, cs

Corey A. Solferino
Chief of Police
Reno Police Department



Academy graduation



Denim Day



Turn the Arch Blue



Tip a Cop



Department and Community Engagement News

Welcoming Reno's Newest Police Officers

RPD proudly welcomed 20 new officers following their graduation from the Northern Nevada Law Enforcement Academy. During the ceremony, Chief Corey Solferino delivered the keynote address, recognizing the graduates' commitment to public service and the important role they will play in serving Reno's growing community.

The graduating class earned several prestigious honors, including the academy's Top Cop Award, class valedictorian and the inaugural Al Del Vecchio Award, recognizing leadership, professionalism and dedication to service. These new officers represent the next generation of RPD and will help strengthen

the department's ability to provide exceptional public safety services for years to come.

The Al Del Vecchio Award for Policing Excellence recognizes those who exemplify the highest standards of law enforcement and serves as a lasting tribute to Al Del Vecchio's legacy and the values he represented throughout his career.

Congratulations to the graduates of Class 2026-01! Your hard work, sacrifice, and dedication have prepared you for a career of service to our community. We wish you safety, success, and fulfillment as you begin this important journey.

Recognizing Tomorrow's Community Leaders

In June, the RPD joined Bohach Elementary School to celebrate students who demonstrated leadership, service and a commitment to making their school and community stronger. Through the annual John C. Bohach 1818 Award Ceremony, students were recognized for setting positive examples both inside and outside the classroom.

By recognizing young leaders, RPD continues to strengthen relationships with local schools while encouraging the next generation of community-minded citizens.

Turning the Arch Blue

During National Police Week in May, the RPD hosted its 16th annual Turn the Arch Blue ceremony, bringing the community together to honor the law enforcement officers who made the ultimate sacrifice in the line of duty. The annual tradition also recognizes the families of fallen officers, whose strength and resilience continue to inspire generations of public servants.

The event serves as a meaningful reminder of the dedication and courage displayed by law enforcement officers every day while reinforcing the department's commitment to remembering those who gave their lives in service. Community members joined officers, families and regional partners beneath the Reno Arch illuminated in blue, a color symbolizing peace, remembrance, and the unwavering gratitude of a community that stands in support of law enforcement.

Standing with Survivors on Denim Day

Reno Police officers, detectives and professional staff participated in Denim Day, joining communities around the world in raising awareness about sexual violence and standing in support of survivors. The annual campaign reinforces RPD's commitment to compassion, education and victim advocacy.

Serving the Community Through Tip a Cop

Reno Police officers once again partnered with Special Olympics Nevada during the annual Tip a Cop fundraiser at Texas Roadhouse. Thanks to the generosity of the community, the northern Nevada event raised more than \$12,000 to support Special Olympics athletes and programs, demonstrating the department's commitment to giving back beyond public safety.

Significant Cases (Jan.-Jun. 2026)

Reno Police Continued Crackdown on Illegal Street Racing

Illegal street racing remains one of the RPD's traffic safety priorities, and officers continue to investigate and enforce reckless driving throughout the city. In June, a high-speed street racing crash at the intersection of South McCarran Boulevard and South Rock Boulevard left multiple people injured, including an 84-year-old victim who suffered critical injuries. The incident serves as a tragic reminder that illegal street racing puts innocent motorists, passengers and families at risk.

The RPD's Major Accident Investigation Team (MAIT) responded immediately to conduct an extensive investigation while officers worked alongside Reno Fire and REMSA to provide emergency medical care and secure the scene. Through proactive enforcement, public education and continued accountability for dangerous drivers, RPD remains committed to reducing reckless driving and making Reno's roadways safer for everyone.



Illegal street racing

Crime Gun Intelligence Center Removed Illegal Firearms

Another successful Crime Gun Intelligence Center investigation in May led to the arrest of a prohibited person found in possession of multiple firearms, including several weapons with altered or obliterated serial numbers. The investigation began after officers recovered a runaway juvenile and a stolen vehicle, leading detectives to develop additional information regarding illegal firearms inside the residence.

Working alongside Special Weapons and Tactics (SWAT), Crisis Negotiators, the Remote Aerial Patrol and Tactical Observation Response (RAPTOR) Drone Program and K9 officers, investigators safely executed a search warrant and recovered numerous illegal firearms without injury. The operation reflects the department's ongoing commitment to proactively removing illegal weapons from the community while strengthening partnerships with local, state and federal law enforcement agencies.



Firearms seized

Major Narcotics Investigation Near UNR

A Regional Narcotics Unit investigation conducted near the University of Nevada, Reno (UNR) resulted in the seizure of large quantities of cocaine, marijuana and MDMA, along with nine firearms and thousands of dollars in cash. Detectives executed search warrants following an extensive investigation into suspected drug trafficking activity occurring near the university area.

The operation reflects the department's ongoing efforts to identify and dismantle organizations responsible for distributing illegal narcotics throughout the region. By working alongside the Northern Nevada Drug Task Force and Washoe County Sheriff's Office (WCSO), RPD continues to strengthen regional partnerships that improve public safety and reduce violent crime.

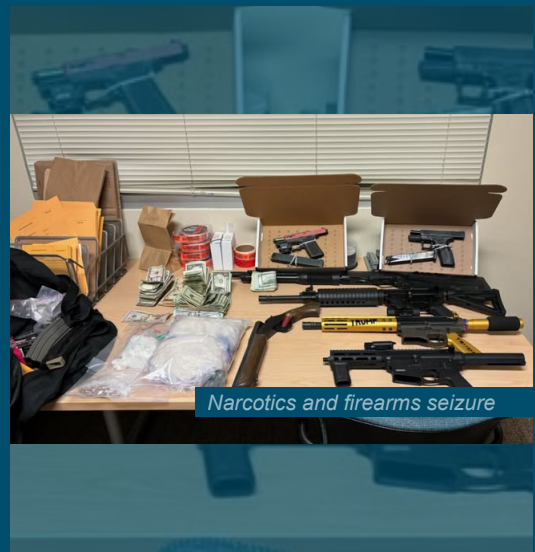


Narcotics and firearms seizure

Multi-Agency Operation Removes Drugs and Illegal Firearms

Another Regional Narcotics Unit (RNU) investigation in March resulted in one of the department's largest drug and firearm seizures of the year. Detectives recovered approximately 128 grams of fentanyl, more than 1,700 grams of methamphetamine, seven firearms, including fully automatic weapons without serial numbers, and approximately \$12,000 in cash during a coordinated operation involving multiple agencies.

The successful investigation demonstrates the importance of regional collaboration between the RPD, Sparks Police Department (SPD), Homeland Security Investigations and local law enforcement partners. By targeting both illegal narcotics and violent offenders, these operations help improve public safety while disrupting organized criminal activity throughout northern Nevada.



Regional Partnerships Lead to Swift Homicide Arrest

Following a fatal shooting on Montello Street in March, RPD investigators quickly identified and arrested the suspect through the coordinated efforts of patrol officers, detectives, analysts and regional law enforcement partners. Information gathered by the department's Real Time Intelligence Center (RTIC), combined with regional camera systems and investigative resources, allowed officers to track the suspect's movements across multiple jurisdictions before he was safely taken into custody in Incline Village.

The investigation highlights how investments in technology, intelligence-led policing and regional partnerships allow RPD to respond quickly to violent crime while delivering justice for victims and their families. Collaboration with the Washoe County, Carson City and Douglas County sheriff's offices played a critical role in the successful outcome.



Months-Long Investigation Dismantles Drug Trafficking Operation

In January, detectives with the Regional Narcotics Unit (RNU) concluded a months-long investigation into a drug trafficking organization operating throughout the Reno area. Working with numerous local, state and federal partners, detectives executed search warrants at multiple locations, resulting in the seizure of significant quantities of illegal narcotics, THC products, firearms and more than \$360,000 in cash.

The investigation removed hundreds of pounds of illegal drugs from circulation while disrupting an organized trafficking network operating within the region. The case demonstrates the RNU's continued commitment to long-term investigations that address organized crime and improve the safety of Reno neighborhoods.



Policy & Strategy

Tracking Economic Indicators that Affect the City's Bottom Line

Each month, the City's Office of Policy & Strategy releases a monthly economic update, a clear and accessible snapshot of key indicators shaping Reno's regional economy. These updates bring together newly released data on labor trends, housing, tourism, consumer activity, and other drivers that influence the city's financial outlook and long-term planning.

Why does this matter?

Reno's economic conditions directly affect city revenues, resident wellbeing, and the policy decisions that guide growth and services. Understanding shifts in employment, housing supply, tourism strength, wages, inflation, and consumer confidence helps the City anticipate challenges, respond proactively, and make informed decisions that support a healthy, resilient community. Each monthly update distills these moving pieces into one concise resource, making it easier for Council, staff, and residents to stay informed about what's driving Reno's economy.

Find these monthly updates on [Reno.Gov](https://reno.gov) and look for the Council memos.

Economic Indicator Fast Facts



According to the Bureau of Labor Statistics, average weekly wages across all industries in the Reno Metropolitan Statistical Area (MSA) reached \$1,420 in 2025, an increase of about 6% year-over-year.

While slightly below the national average, Reno's wage levels remain competitive among similarly sized Western metros such as Boise, ID; Bakersfield, CA; Spokane, WA; Colorado Springs, CO; and Albuquerque, NM.



Non-seasonally adjusted (NSA) total nonfarm jobs in the Reno MSA have increased over the same time last year for 17 consecutive months, with employment increasing by 1.4% in calendar year 2025.



The Reno MSA unemployment rate (NSA) has remained at or below 5.0% for more than three consecutive years, reflecting a consistently healthy labor market.

The last time unemployment exceeded 5.0% was in January 2023, when it reached 5.1%.



Sales tax is the largest component of the Consolidated Tax (C-Tax) and represents the largest or second-largest revenue source supporting local government general funds.

However, after adjusting for both inflation and population growth, real sales tax growth has been essentially flat statewide and has failed to keep pace in Washoe County.

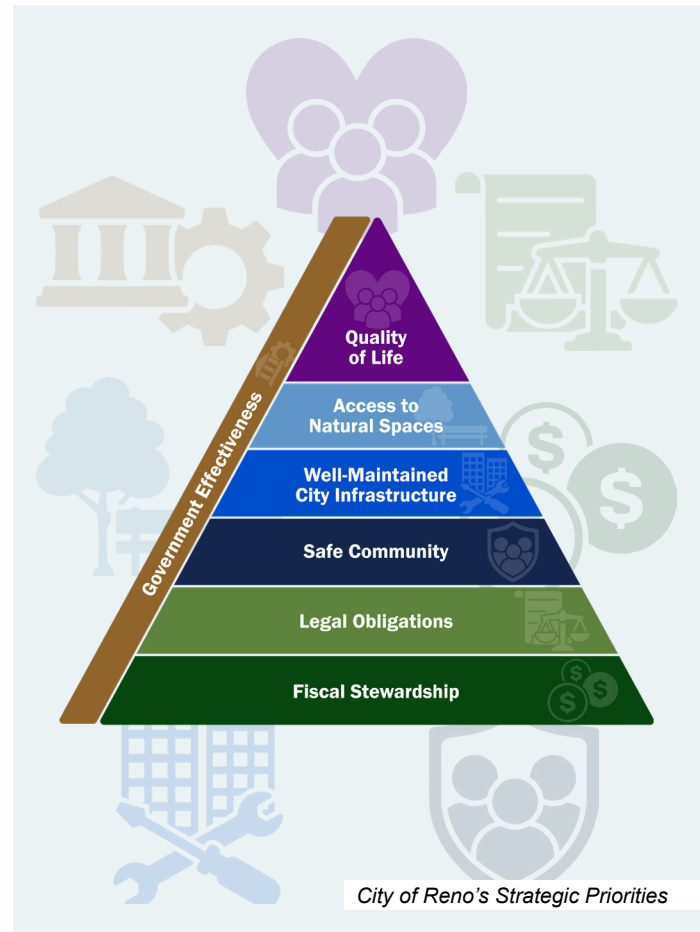
Updating the City's Strategic Priorities

As the new fiscal year begins, the City is nearing completion of its refreshed Fiscal Year 2027-2029 Strategic Plan, built through months of collaboration between Council, staff, and the community. This work has focused on strengthening the City's operational foundation and improving how the organization delivers services over the long term.

The plan highlights key major opportunity areas—targeted projects and goals such as improving the City's approach to planning public infrastructure, exploring a regional parks district model, and strengthening coordination on fire and emergency dispatch services—to drive meaningful progress over the next three years.

As the plan moves toward formal adoption in summer 2026, staff is preparing to shift from planning to action. Cross departmental teams will begin developing detailed work plans, defining milestones, and building a reporting framework that keeps both the organization and the public informed.

Starting in early 2027, Council will receive regular updates highlighting accomplishments, challenges, and next steps to ensure long term priorities stay front and center as implementation gets underway.



Looking Ahead: Preparing for the 2027 Legislative Session

Although the 2027 legislative session is still months away, the City is already laying the foundation for strong, coordinated engagement.

Staff is monitoring interim committees and tracking developing policy themes, giving the City a head start in spotting emerging issues, identifying where state-level changes may be needed, and organizing internal teams around key topics such as public safety, infrastructure, fiscal sustainability, and regional service delivery.

The Nevada Legislature's 84th session starts on February 1, 2027.

As the session draws closer, Council will take several key actions that shape the City's legislative strategy:



Bill Draft Request (BDR) Selection

Under state law, the City of Reno may submit up to two BDRs, or formal requests to change state law. BDRs are used when the City needs new authority, seeks to remove barriers in existing statutes, or wants to advance major policy priorities identified in efforts like the strategic plan. Council must approve any BDRs at a public meeting, and they must be submitted to the Legislative Counsel Bureau by September 1, 2026.



Legislative Platform Adoption

The City's legislative platform is the Council-adopted document that sets out the values, principles, and priority issue areas the City will advocate for throughout session and the interim. It guides all state-level government affairs work by clarifying the City's positions, helping staff stay aligned, and ensuring consistent communication with legislators.



Public Works

The Public Works Department manages major projects that improve, repair, or upgrade streets, sewer systems, parks, buildings, and other city-owned facilities. It also oversees Right-of-Way Management, which includes permits for excavation and encroachment, reviewing development plans, collecting and mapping infrastructure data, and maintaining design standards. Additionally, Public Works handles traffic engineering issues that improve neighborhood and pedestrian safety and ensure smooth transportation of people and goods. The department also works closely with partner agencies like the Washoe County Regional Transportation Commission (RTC) and the Truckee Meadows Regional Planning Agency to support regional roadway planning efforts.

ReTRAC Trench Repairs

This project will rehabilitate key components of the 1.75-mile ReTRAC trench to preserve the City's critical rail corridor and extend the life of a nearly 20-year-old infrastructure. Work includes repairing deteriorated concrete beneath the pedestrian bridge between Ralston Street and Arlington Avenue and resealing trench walls beneath all overhead crossings to reduce water intrusion and prevent future deterioration. These proactive improvements will enhance long-term reliability, reduce future maintenance costs, and

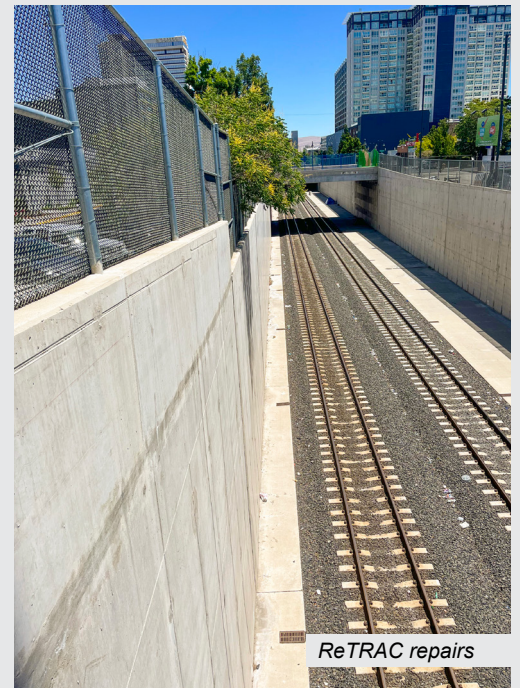
help ensure the continued safe operation of the ReTRAC corridor with minimal impacts to the public. This project is in Ward 1.

Project Status

In construction with estimated construction completion Fall 2026. Council awarded the contract on January 28, 2026 to Q&D Construction.

Funding

\$1,991,569 ReTRAC Maintenance Fund



Public Works Design Manual

The City of Reno completed its first comprehensive update to the Public Works Design Manual since 2009, modernizing the engineering standards that guide the design and construction of public infrastructure throughout the community. The updated manual aligns with the City's revised Development Code, incorporates current industry best practices, improves accessibility and sustainability, and streamlines requirements for designers and developers. These updates will help deliver safer, higher-quality

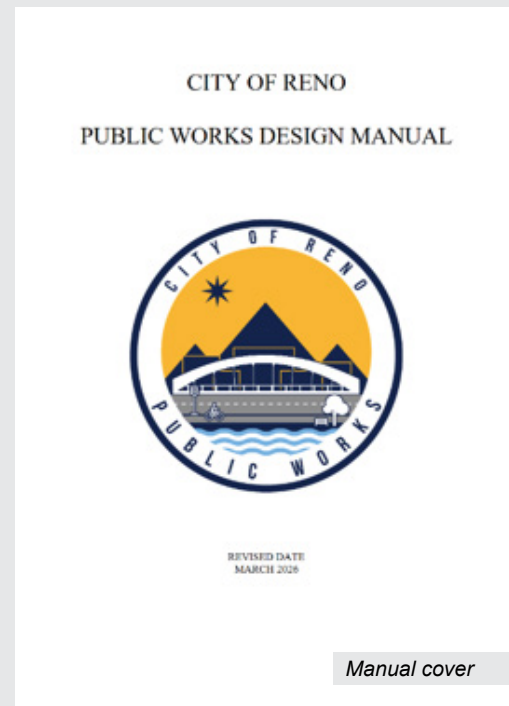
infrastructure while improving consistency and efficiency for future public and private projects.

Project Status

The updated manual was approved by the Reno City Council on March 11, 2026. A transition period is in effect through October 1, 2026, allowing projects already in progress to continue under the previous standards while new projects begin using the updated manual.

Funding

Public Works Operating Budget



Wilkinson Park: Dog Park

This project in Ward 3 created a new fenced dog park at 1201 East Taylor Street.

It included separate areas for large and small dogs, concrete walking paths, a dog water fountain, benches, and tree protection fences.

These improvements enhanced safety and usability for park visitors and their pets.

Project Status

Council awarded the Contract on August 27, 2025 to Facilities Management, Inc. Construction completed in April 2026. Ribbon cutting event on July 15, 2026 with Councilmember Martinez.

Funding

\$272,500 Community Development Block Grant (CDBG)



Mira Loma Tennis & Basketball Courts

The Mira Loma Park tennis and basketball courts were built in 1982, and over the past 40+ years, the surfaces had significantly deteriorated. This project included the demolition of the existing recreational surfaces, block wall, paths, and the construction of new asphalt play surfaces for tennis, pickleball and basketball courts. In addition, the project included acrylic color surfacing, concrete

paths, and construction of a new shade structure.

Project Status

Council awarded the contract on April 23, 2025 to West Coast Paving. Completed in September 2025.

Funding

\$788,888 Residential Construction Tax (RCT) District 4



Crooked Mile Pathway Rehabilitation

The Crooked Mile/DiLoreto Pathway, located along Idlewild Drive between Ivan Sack Park and Foster Drive in central Reno, serves hundreds of daily walkers and community event participants. However, the existing path has deteriorated due to age and heavy use, creating safety and accessibility concerns for path users. The City received \$207,500 in grant funding from the Land and Water Conservation Fund, administered by Nevada

State Parks, to support the project. This project in Ward 2 will replace nearly 0.4 miles of path, improve pedestrian safety, accessibility, and overall usability.

Project Status

Council awarded in July 2026, with construction scheduled to be complete in fall 2026.

Funding

\$403,854.88 Land Trust Grant & Parks Capital Maintenance Funds



Neil Road Facility Remodel and Expansion - CHA

The Neil Road facility is currently leased to Community Health Alliance (CHA) to provide critical healthcare services to a traditionally underserved community. City Council allocated \$5M of American Rescue Plan Act (ARPA) funds to this project in the Access to Healthcare priority category.

This project in Ward 3 included a 4,000 square foot expansion along with a remodel of the existing 5,100 square foot facility. With this expansion,

the health center can serve an additional 4,000 patients annually and increasing total capacity to approximately 7,500 patients per year. Facility features include additional medical exam rooms, dedicated behavioral health spaces, an on-site pharmacy, and a prescription food pantry.

Project Status

Completed in May 2026.

Funding

State and Local Fiscal Recovery Funds from ARPA and \$400,000 donation from CHA



Sierra Street Bridge Replacement

RTC, City of Reno, Nevada Department of Transportation (NDOT), and the Federal Highway Administration, is proposing to replace the aging bridge along Sierra Street over the Truckee River in Ward 1.

Project Status

Design is completed. Construction starts in winter 2027.

Funding

Federal Bridge Formula Program Off System & Surface Transportation Block Grant



Sewer CIPP Rehabilitation Project

To keep Reno's sewer system reliable and reduce the need for costly emergency repairs, the City uses industry-standard condition assessments to identify aging sewer pipes for rehabilitation. This project will rehabilitate nearly 6 miles of sewer pipe throughout Reno using cured-in-place pipe (CIPP) lining, a trenchless alternative to open-cut replacement, that minimizes impacts to neighborhoods, traffic, and businesses. The

improvements will extend the service life of the rehabilitated pipes by an estimated 50-75 years, helping protect critical infrastructure while delivering a cost-effective investment in the City's wastewater system.

Project Status

Council awarded the contract on April 8, 2026 to Insituform Technologies, LLC. Estimated completion in fall 2026.

Funding

\$2,281,013 Sewer Fund



CIPP equipment

Rivermount Neighborhood Street and Sewer Project: Phase 1

The Rivermount Neighborhood Street and Sewer Rehabilitation Project in Ward 2 includes reconstruction of Carter Drive, Suda Way, and Frandsen Circle. The project includes over half mile of full roadway reconstruction, half a mile of installation of new sanitary sewer main, 41 sanitary sewer

laterals, and targeted storm drain improvements.

Project Status

In construction. Council awarded the contract on March 25, 2026 to Peek Brothers.

Funding

\$4,505,693 Street & Sewer Fund



Roadway reconstruction

University East Street Rehabilitation Project: Phase 2

The University East Street Rehabilitation Project Phase 2 includes reconstruction of 7th Street (North Virginia Street to Valley Road), 8th Street (Evans Avenue to Valley Road), Record Street (6th Street to 8th Street), and alleyways within the Ward 1 limits. The project includes full roadway reconstruction of one mile of roadway with replacement of curb and gutter, sidewalks, driveways,

24 pedestrian ramps, storm drain infrastructure, sewer main repairs, pavement striping, traffic control, and related improvements.

Project Status

In construction. Council awarded the contract on March 25, 2026 to Q&D Construction.

Funding

\$6,010,000 Street & Sewer Fund



Project locations



Reconstructed sidewalk

Reno Event Center Bollards

The Reno Events Center hosts large events that are attended by thousands of people. To enter the venue, attendees queue along the sidewalk along University Way to the entrance and box office on East 4th Street. During events, traffic control is set up to protect attendees and typically blocks at least one lane of traffic on University Way and East 4th Street. To improve safety of attendees at events and reduce the need to take

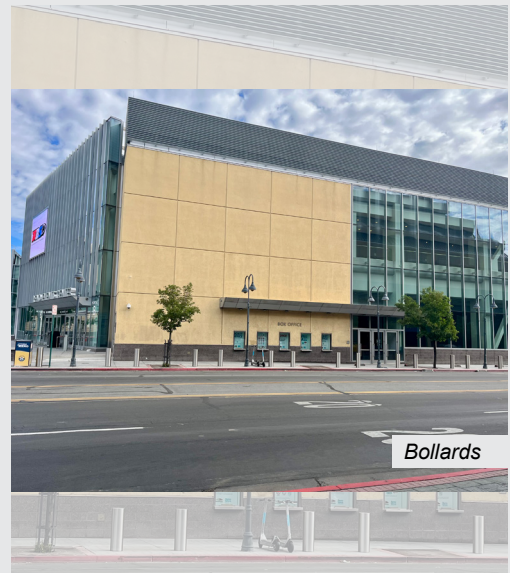
travel lanes for traffic control, the Capital Project Surcharge Advisory Committee prioritized the installation of 113 traffic rated bollards in the sidewalk surrounding the building.

Project Status

Council awarded the contract on October 22, 2025 to Schell Creek Construction, Inc. Completed in June 2026.

Funding

\$860,000 Capital Projects Room Surcharge Fund



Arlington Avenue Bridge Replacement

RTC and the City of Reno, replaced the two nearly century old bridges on Arlington Avenue that span across the river next to Wingfield Park. The project included safety improvements for pedestrians, bicyclists, transit riders, and drivers.

Project Status

Completed. Ribbon cutting ceremony was on June 8, 2026.

Funding

RTC Fuel Tax, Sales Tax, Federal



Military Road Capacity and Safety Project

Military Road Capacity and Safety Project widens Military Road between Lemmon Drive and Lear Boulevard. This project will include bicycle and pedestrian facilities to increase multimodal transportation options. In addition, the project improves drainage, provides access control, and modifies

intersections to improve safety and accessibility.

Project Status

In Construction. Groundbreaking event was on June 15, 2026.

Funding

RTC Regional Road Impact Fee (RRIF)



West 4th Street Downtown Project

The West 4th Street Downtown Project will enhance safety, accessibility, and the overall streetscape within the corridor.

The project will include pedestrian and landscaping enhancements, Americans with Disabilities Act (ADA) compliant ramps at key locations, new traffic signals, direct connections to the Biggest Little

Bike Network, and new Neon Line streetlights.

Project limits are from West Street to Keystone Avenue.

Project Status

Completed. “Flip the Switch” event was on July 2, 2026.

Funding

Highway Safety Improvement Program, local fuel tax



Big Beacon Project

This project provides safety enhancements around schools by installing 114 new flashing school zone beacons across Reno. This project replaces outdated static signage with modern side-mounted and overhead flashing systems designed to increase driver awareness and improve safety for students walking or biking to school.

The City of Reno prioritizes school safety improvements by working closely with the Washoe County School District

(WCSD) to identify schools with the greatest safety needs and coordinate projects that help create safer routes for students.

Project Status

In construction. Council awarded the contract on August 13, 2025 to Titan Electrical Contracting, Inc.

Funding

\$688,946 CDBG, \$950,000 Community Project Funding (CPF), and \$250,654 Street Fund



UNR Adaptive Signal System Deployment

This project will implement SynchroGreen adaptive signal timing to better manage traffic during University of Nevada, Reno (UNR) special events at four key intersections surrounding campus:

- North McCarran Boulevard & North Virginia Street
- North Virginia Street & Sierra/Comstock
- North McCarran Boulevard & Evans Avenue
- Evans Avenue & Enterprise Road

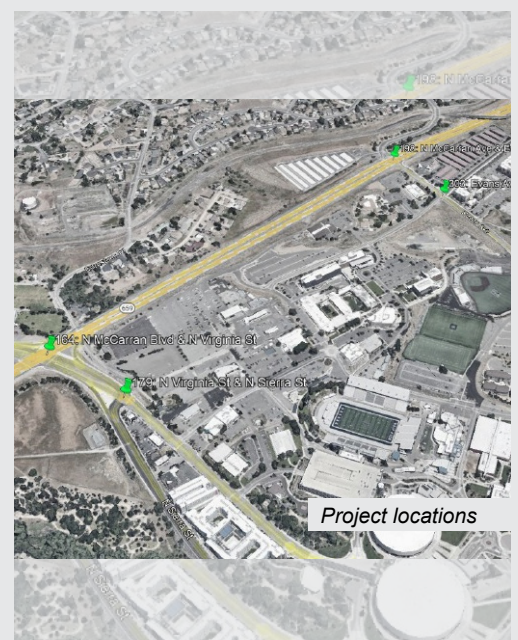
The adaptive system continually adjusts signal timing in real time based on traffic demand, reducing congestion, improving travel flow, and enhancing roadway safety during high-volume events such as athletic games, commencement ceremonies, and major campus gatherings.

Project Status

Completed.

Funding

RTC Signal Timing Agreement, NDOT Signal Maintenance Agreement, and Street Fund



Colorado River Neighborhood Sidewalk Project

The Colorado River Neighborhood Sidewalk Project improvements in Ward 3 will enhance pedestrian and neighborhood connectivity within the neighborhood. This project will enhance pedestrian safety and improve ADA accessibility.

Project Status

Council awarded the contract on March 25, 2026 to Powerhouse Construction, Inc. Estimated completion in summer 2026.

Funding

\$491,096 CDBG Funds



Reconstructed sidewalk for ADA accessibility

Biggest Little Bike Network

This RTC project will deliver multimodal infrastructure improvements across four key downtown corridors:

- Virginia Street
- 5th Street
- Vine Street
- Lake/Evans/Sinclair corridor

The project enhances safety and connectivity for bicycles, e-bikes, and e-scooters by adding protected bike lanes, upgrading intersections to reduce conflicts among all road users, and improving transit operations to minimize

interactions between buses and cyclists. Traffic-calming measures will help lower vehicle speeds, and the project will create more than four miles of continuous, safe bikeways through the downtown core.

Project Status

Completed the design. Construction starts summer of 2026. Estimated completion in summer 2027.

Funding

RTC Fuel Tax and Congestion Mitigation and Air Quality Improvement (CMAQ) funds



Downtown bikeway

10 RRFBs

This project is to install ten Rectangular Rapid Flashing Beacon (RRFB) systems at high-priority pedestrian crossings throughout the City to improve safety for people walking and biking.

Locations are selected using data-driven criteria, including pedestrian activity, traffic volumes and speeds, crash history, proximity to schools, parks, transit stops, and other

community destinations, as well as public input.

RRFBs increase driver awareness and yielding behavior at uncontrolled crosswalks, making crossings safer and more accessible.

Project Status

In construction.

Funding

Nevada Department of Public Safety Office of Traffic Safety Grant, and Street Fund



RRFB

Redevelopment Agency

re:up

Rebrand

The Redevelopment Agency Board (RDA) approved a public facing brand launch known as the “Reno Redevelopment and Urban Placemaking Agency” also known as “re:up.” This public facing brand launch is intended to better distinguish the RDA from re:up which is an action-oriented entity improving clarity, consistency, and effectiveness across communications, projects, and partnerships.



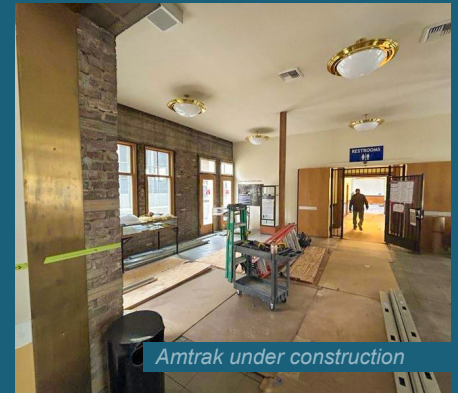
0 Commercial Row - TIF Deal

On April 8, 2026, the Reno Redevelopment Agency (RDA) Board approved \$2,914,200 in Tax Increment Financing (TIF) Assistance (90% reimbursement rate) for 0 East Commercial Row, a 200-unit riverfront rental townhome development by Valeo (East Commercial Row, LLC).



CAC Groundbreaking

The RDA supported the Community Assistance Center (CAC) site demolition. The sale of the property to Ulysses officially closed at the end of 2025. Prospector apartments broke ground on a 136-unit affordable housing community in early 2026. The CAC site is part of broader downtown revitalization and placemaking efforts.



Amtrak

On April 22, 2026, the RDA Board approved a bid award to K7 Construction for \$270,000 for Americans with Disabilities (ADA) compliant restroom renovations at the Amtrak Station (135 East Commercial Row). The project addresses longstanding ADA compliance, vandalism history, and accessibility deficiencies within the City-owned, Amtrak-leased historic depot.

The City of Reno and RDA also entered into an Interlocal Agreement (ILA) to address ongoing maintenance and responsibilities of the improvement.



Reimbursement Programs

ReStore

The ReStore Program provides reimbursements to businesses and property owners to fund façade and tenant improvements. Round 1 was completed using American Rescue Plan Act (ARPA), serving various locations within RDA 1 and 2.

Other Programs

RDA launched several new reimbursement pilots including a safety focused improvement program (ReSecure), a creative placemaking and facade improvement program to encourage murals (Small Walls), and an Activation pilot to support a variety of events within the redevelopment areas.

Vacant Storefront

The RDA Board directed staff to research and implement a Vacant Storefront Activation Program designed to address persistent storefront vacancies along the Virginia Street corridor in downtown Reno.

Economic Development

Activations

During the fourth quarter, re:up expanded its placemaking and activation efforts throughout Redevelopment Areas 1 & 2. Re:up launched its expanded Activation Program into Midtown, the Brewery District, and the Riverwalk District, awarding funding to 10 new community-led activation projects that will bring increased activity, programming, and economic vitality to key commercial corridors. Signature recurring events also returned for the season, including the kickoff of Season 2 of the Off the Rails free outdoor summer concert series in June, the return of the monthly Reno Antique Faire in April, the revival of House by the River at West Street Plaza as a weekly community gathering space, and the start of the Reno Phil's free weekly summer concert series at West Street Plaza in June. Together, these initiatives continue to strengthen Downtown Reno as a vibrant destination while supporting local businesses, fostering community connections, and encouraging year-round economic activity.



Baseball Extension

Council approved staff to renegotiate any applicable contracts, leases, and/or agreements with Nevada Land and Reno Aces Baseball. The Aces organization significantly boosts downtown Reno, and staff is currently in process of finalizing this agreement that will shape the future of the Baseball District of downtown Reno.

Bowling

To enhance the experience for the thousands of visitors attending the United States Bowling Congress (USBC) Open Championships, the City Manager's Office, Redevelopment Agency, Reno Police Department, Washoe County Sheriff's Office, Row executives, the Reno-Sparks Convention and Visitors Authority (RSCVA), and the Downtown Reno Partnership established a collaborative working group. The group coordinates public safety, cleanliness, hospitality, and visitor experience efforts across downtown Reno. Feedback from USBC leadership has been overwhelmingly positive, with bowlers frequently noting the visible improvements and welcoming atmosphere throughout the downtown core.

Property Sales

Council approved a Request for Proposal process to dispose of the property located at 264 Keystone Avenue, welcoming potential buyers to submit offers and proposed uses of the site.

Utility Services

Environmental Control - Illegal Discharge of Grease Waste to Sanitary Sewer

Following an anonymous tip forwarded by the Business License team, Environmental Control Officer Gravenstein deployed the Maintenance & Operation camera truck to inspect the sewer. The inspection revealed a large solid grease accumulation causing a partial blockage in the City sewer main. While on site, crews observed a gray/white discharge entering the main from the property's sewer lateral, coinciding with the arrival of the resident's food trailer.

Investigation confirmed the resident was operating a food trailer without a City of

Reno Business License or a required Servicing Area (the designated facility for food prep, dish washing, and wastewater discharge to a Grease Interceptor). The resident admitted to washing food trailer dishes at home and discharging directly to the sewer without pretreatment.

A Citation and Cease & Desist Order were issued. Environmental Control continues to coordinate with City of Reno's Fire Department, Development Services, Reno Business Licensing, and Northern Nevada Public Health (NNPH) to address all related violations.



Grease collection

Reno Stead Water Reclamation Facility Administration and Maintenance Building Project

Located in Ward 4, the Reno Stead Water Reclamation Facility (RSWRF) construction includes, upgrades, addition to the administration building, new maintenance and storage building.

The project team of Keller and Associates and K7 Construction Inc. is expected to wrap up in August 2026.

Constructed in 1987, the administration building was originally sized for one to two full-time staff. The facility has

since grown, requiring six full-time on-site staff, making the expanded workspace and maintenance building a long overdue upgrade.

Project Status

Under Construction

Construction Schedule

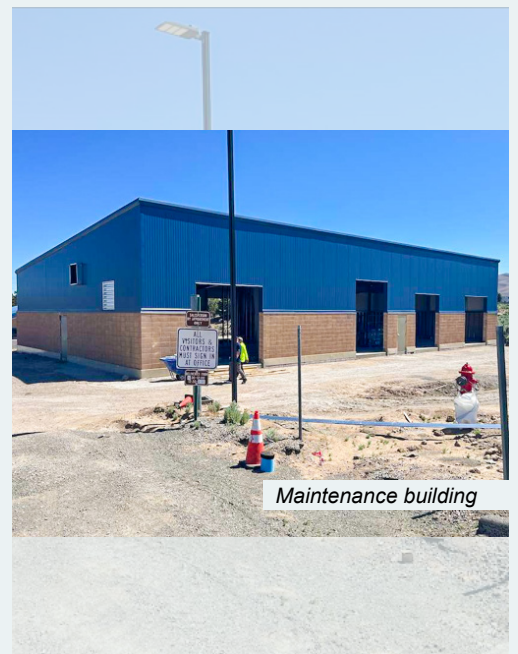
Estimated completion in August 2026

Total Award

\$3,528,347

Funding Source

Sewer Fund



Maintenance building

Advanced Purified Water Facility APWF Project

Located in Ward 4, the OneWater Nevada Advanced Purified Water Facility (APWF) at American Flat achieved four major milestones this Spring: completion of the 100% design, finalization of the construction Guaranteed Maximum Price (GMP), approval by both the Reno City Council and the Truckee Meadows Water Authority (TMWA) Board, and receipt of the Nevada Division of Environmental Protection (NDEP) permit authorizing Category A+ injection. Together, these actions clear the way to begin construction using the Construction Manager at Risk (CMAR) delivery method.

The APWF is a cornerstone of the region's long-term water strategy. By advancing treated

effluent to purified A+ water and recharging it through the American Flat injection and recovery system, the project shifts flow away from Swan Lake, enables the planned 4 Million Gallons per Day (MGD) expansion, and creates a drought-proof, renewable water resource.

The project will begin construction in summer 2026, with purified A+ water injection beginning in 2030.

Project Status

Under Construction

Construction Schedule

2026-2030

Total Construction Cost

\$266,080,969 (total approved)

Funding Source

Sewer Fund



TMWRF Near Term Boiler Replacement Project

Digested sludge is a critical part of the solids treatment process at the Truckee Meadows Water Reclamation Facility (TMWRF). Solids are processed by microorganisms through the digestion process, which require temperatures over 100 degrees Fahrenheit.

Biogas is created as a byproduct of digestion and is used as fuel for the very boilers which provide the heat energy for the process to occur.

This project seeks to retire two sludge heaters and commission

a new, larger boiler with associated heat exchangers. The new boiler and heat exchangers will soon be put into service as this project nears completion.

Project Status

Under Construction

Construction Schedule

October 2025-July 2026

Total Construction Award

\$2,625,753

Funding Source

Sewer Fund



Donner Springs, Stead Bus, and Sagittarius Lift Station Improvement Project

This project will ensure these three Lift Stations (LS) meet current industry standards, reduce maintenance costs, and improve safety for Maintenance & Operation's staff.

The project was awarded for construction in June 2025 to Gerhardt and Berry Construction.

Construction began in March 2026 and has completed improvements to the Donner

Springs LS (Ward 3) and the Sagittarius LS (Ward 2). Stead Bus LS (Ward 4) is expected to be completed by July 2026.

Project Status

Finishing Construction

Construction Schedule

March-July 2026

Total Construction Estimate

\$1,683,481

Funding Source

Sewer Fund



TMWRF Granular Media Filters Improvements Project

The Truckee Meadows Water Reclamation Facility (TMWRF) Filter Improvements Project includes the replacement of media, filter nozzles, pumps, and piping.

Additionally, the project seeks to construct a new bypass for the Granular Media Filtration process at the facility. The new bypass will provide operational flexibility and will make it possible to maintain various pieces of equipment.

This upgrade is made up of two new elements which will be tied into existing infrastructure.

The completion of the bypass is scheduled for the end of summer 2026 and it is a critical milestone for the project.

Project Status

Under Construction

Construction Schedule

August 2025-August 2027

Total Construction Award

\$12,264,200

Funding Source

Sewer Fund



Sanitary Sewer Condition Assessment Project

This project will provide inspection and a professional condition assessment service for the City of Reno's sanitary sewer interceptor system.

Approximately 25.6 miles of primarily large diameter interceptors (pipes 18-inches and larger in diameter) and 597 manholes will be inspected. The results of the project will allow staff to prioritize preventive

maintenance, rehabilitation, and long-term prediction of future rehabilitation needs.

Project Status
Upcoming

Construction Schedule
July 2026-June 2027

Total Project Estimate
\$938,678.15

Funding Source
Sewer Fund



Inside a sewer pipe

Sharlands Avenue Drainage Way Cleanup

In May 2026, the Utility Services Department led volunteers from Keep Truckee Meadows Beautiful (KTMB) to remove trash from a half-mile stretch of a major drainageway in west Reno.

Focusing on a highly urbanized stretch of drainageway near Sharlands Avenue and Mae Anne Avenue, 16 volunteers teamed up to remove

approximately 9 cubic yards of trash (filling about four pickup trucks) from the riparian environment.

Volunteers removed countless plastic bottles, several tires, old tarps, and more. Urban pollution is a critical concern for the Truckee Meadows Watershed, and more riparian cleanups will be planned for the future.



Plastic barrel removal



Plastic bags filled with removed trash

Sewer Lift Stations Improvement Project

This project will include replacing the existing access lift and hatch, electrical improvements, and installing barbed wire at ReTRAC LS.

The Panther Valley LS will have its access hatch replaced, electrical improvements, and an access driveway installed.

This project was awarded for construction in June 2026 to Gerhardt and Berry Construction. The project is

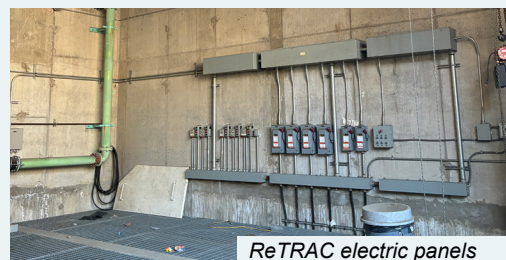
currently in submittal phase and is anticipated to start construction in spring 2027.

Project Status
Under Construction

Construction Schedule
Estimated completion in summer 2027

Total Construction Cost
\$1,033,717

Funding Source
Sewer Fund



ReTRAC electric panels



ReTRAC lift and outlet pipes

It's our city.
Let's take care of it **TOGETHER.**



**Abandoned
Vehicles**



Graffiti



**Park Issues/
Repairs**



Potholes

Reno Direct, a non-emergency service center, is here to assist you with City government service requests and general information. Visit Reno.Gov/RenoDirect or call (775) 334-INFO (4636).

Whether you're reporting an abandoned vehicle or graffiti, or looking for City of Reno information, contacting Reno Direct will ensure that your request or issue is addressed by the appropriate department.

Reno.Gov/RenoDirect

RENODIRECT



